



FRAMINGHAM STATE UNIVERSITY
Office of Institutional Assessment

Graduate Student Exit Survey Report 2017-18

Target Population: 416

Total Respondents: 219

Response Rate: 52.64%

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Introduction

The 2018 Graduate Student Exit Survey was sent out by email on May 6, 2018. The survey was sent to a total of 416 Framingham State University graduate students who have completed their degree or were about to complete their degree at the end of the Spring 2018 semester. The Office of Institutional Assessment received 219 completed surveys. The response rate for the survey was 52.64%.

Graduation Rates

The table below shows the number of students who graduated in the 2017-2018 academic year for each program who received survey responses. The table also lists the number of respondents and the response rate for each program.

Programs	Total for the year	Survey respondents	Response Rate
Master of Arts: Counseling Psychology	19	7	36.84%
Master of Business Administration: Healthcare Management	1	1	100.00%
Master of Business Administration: Management	18	9	50.00%
Master of Education: Art	5	2	40.00%
Master of Education: Curriculum and Instructional Technology (online)	11	6	54.54%
Master of Education: Educational Leadership	20	13	65.00%
Master of Education: Educational Technology (online)	12	8	66.67%
Master of Education: Elementary Education	5	2	40.00%
Master of Education: International Teaching	136	61	44.85%
Master of Education: Literacy and Language	18	6	33.33%
Master of Education: Mathematics	5	2	40.00%
Master of Education: Nutrition Education - Nutrition Education	17	6	35.29%
Master of Education: Science, Technology, Engineering, Math (STEM)	3	2	66.67%
Master of Education: Special Education (Licensure Track)	13	7	53.85%



Master of Education: The Teaching of English as a Second Language	49	23	46.94%
Master of Science: Food and Nutrition, Specialization Coordinated Program in Dietetics	16	10	62.50%
Master of Science: Food and Nutrition, Specialization Nutrition Science and Informatics	8	3	37.50%
Master of Science: Merchandising	5	4	80.00%
Master of Science: Nursing - Education	22	10	45.45%
Master of Science: Nursing - Leadership	16	6	37.50%
Master of Healthcare Administration	17	12	70.59%
Master of Human Resource Management	9	3	33.33%
Master of Public Administration	16	12	75.00%
Professional Science Master's Degree in Biotechnology	16	4	25.00%



How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	26.61%	58
2 - 4 years	62.84%	137
4- 6 years	6.88%	15
6 - 8 years	2.29%	5
More than 8 years	1.38%	3
Total	100%	218



Majors of Graduate Respondents

Answer	Response Percent	Response Count
Master of Arts		
Counseling Psychology (Licensure Track)	2.28%	5
Counseling Psychology (Non-Licensure Track)	0.91%	2
Educational Leadership	5.94%	13
Master of Business Administration		
Healthcare Management	0.46%	1
Management	4.11%	9
Master of Education		
Art	0.91%	2
Curriculum and Instructional Technology (online)	2.74%	6
Educational Technology (online)	3.65%	8
Elementary Education	0.91%	2
International Teaching	27.85%	61
Literacy and Language	2.74%	6
Mathematics	0.91%	2
Nutrition Education - Nutrition Education Specialist	2.28%	5
Nutrition Education- School Nutrition Specialist	0.46%	1
Science, Technology, Engineering, Math (STEM)	0.91%	2
Special Education (Licensure Track)	3.20%	7
The Teaching of English as a Second Language (Licensure Track)	5.02%	11
The Teaching of English as a Second Language (Non-Licensure)	5.48%	12
Master of Science		
Food and Nutrition, Specialization Coordinated Program in Dietetics	4.57%	10
Food and Nutrition, Specialization Nutrition Science and Informatics	1.37%	3
Merchandising	1.83%	4



Nursing - Education	4.57%	10
Nursing - Leadership	2.74%	6
Master of Healthcare Administration	5.48%	12
Master of Human Resource Management	1.37%	3
Master of Public Administration	5.48%	12
Professional Science Master's Degree in Biotechnology	1.83%	4
Total	100%	219

If your degree was not in the drop down above please write it here:

Spanish



How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases	Response Count
FSU Website	19.54%	23.29%	51
Word of Mouth from FSU Alumni	16.09%	19.18%	42
From a Co-worker	15.33%	18.26%	40
From an Employer	14.94%	18.26%	40
I am a FSU Alumni	9.96%	11.87%	26
Other Websites	7.28%	8.68%	19
Other (please specify)	7.28%	8.68%	18
Word of Mouth from current FSU Student	6.13%	7.31%	16
From an Undergraduate Faculty Member	1.53%	1.83%	4
Graduate Fair/Career Fair	0.77%	0.91%	2
Newspaper	0.77%	0.91%	2
Brochure	0.38%	0.46%	1
Radio	0.00%	0.00%	0
Total	100%		219

Other (please specify)
Web search
Tufts Medical Center
Resident of Worcester
Online search of MSN programs that do not require GRE to apply
Met with Admissions
Knew of FSU
Just living in the area
I had a student teacher and received a course voucher
I don't recall



I considered going to FSU for undergrad and decided on another school but wanted to look back into the school when looking at graduate programs.
I am a state employee who works in Framingham. I drive by it every day so I looked into the programs they offered.
Googling MHA programs
Google search
Google
From my job at (Redacted)
From another applicant
Friend
Completed my post-bac teaching license at Framingham State University. Then, continued on with my graduate degree.

If you selected "Other Websites" above, please specify which websites:

The Academy of Nutrition and Dietetics
Academy of Nutrition and Dietetics: eatright.org
Facebook
MHA Programs in Massachusetts
Massachusetts Department of Education
Wells International School website
I received my post-bac from the university and wanted to go on.
I googled Psychology master programs.
Google search
Peers looking to start the program.
DOE
waygook.org
I can't remember the exact website, but it was listing the top fashion and merchandising programs in the US. Framingham's bachelors program with high on the list so I looked into the MS program
ltaa.com
https://www.geteducated.com/online-college-ratings-and-rankings/best-buy-lists/affordable-online-educational-instructional-technology-masters-degrees

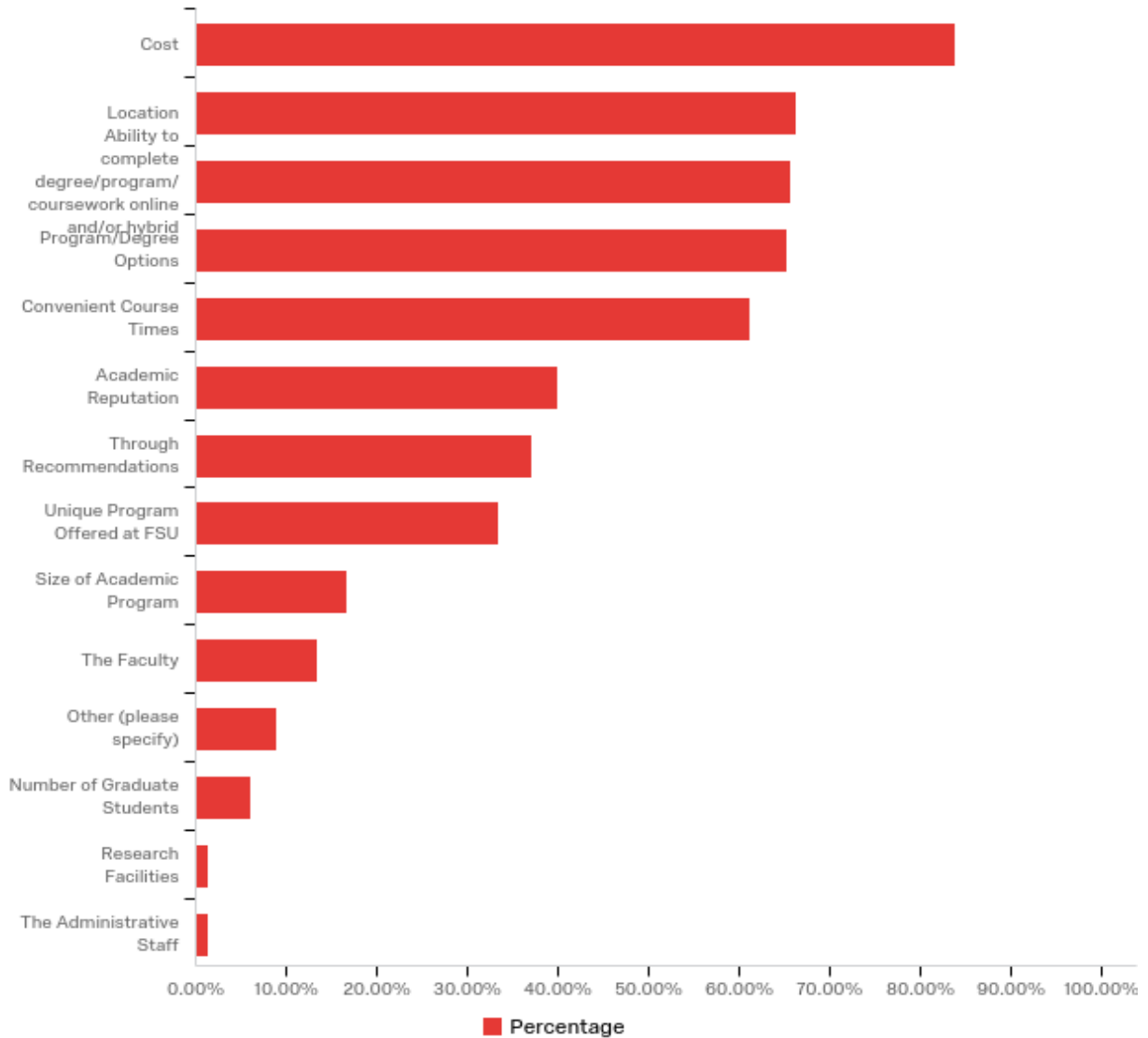


Academy of Nutrition and Dietetics website for accredited programs

Academy of Nutrition and Dietetics Website



Why did you choose to attend FSU for your graduate program?



In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, (2) location, and (3) ability to complete degree/program/coursework online and/or hybrid.



Answer	Response Percent	Percent of Cases	Response Count
Cost (1 st)	16.81%	83.11%	182
Location (2 nd)	13.20%	65.30%	143
Ability to complete degree/program/ coursework online and/or hybrid (3 rd)	13.11%	64.84%	142
Program/Degree Options	13.02%	64.38%	141
Convenient Course Times	12.19%	60.27%	132
Academic Reputation	7.94%	39.27%	86
Through Recommendations	7.39%	36.53%	80
Unique Program Offered at FSU	6.65%	32.88%	72
Size of Academic Program	3.32%	16.44%	36
The Faculty	2.68%	13.24%	29
Other (please specify)	1.94%	9.59%	21
Number of Graduate Students	1.20%	5.94%	13
The Administrative Staff	0.28%	1.37%	3
Research Facilities	0.28%	1.37%	3
Total	100%		219

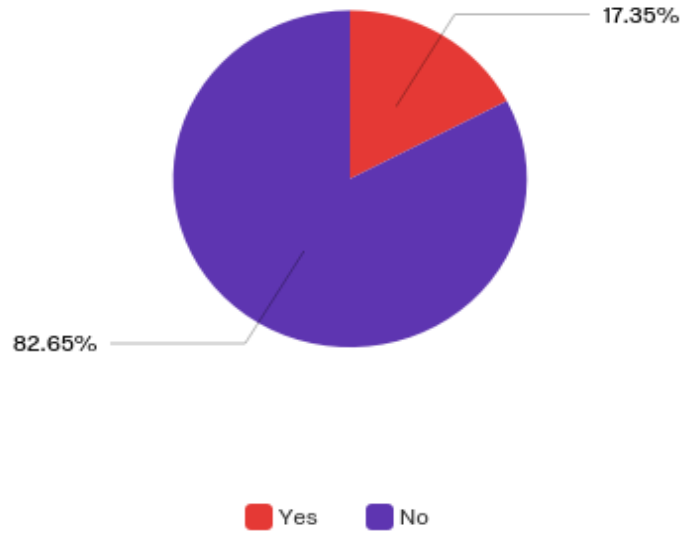
Other (please specify)
Cost for current staff member
Public School
Overall Convenience
Familiarity with campus
No other reasons
Quick response regarding program
Pay thru employer
Past experience at FSU



Backup
Opportunity to take TOEFL test at FSU and continue my education with the test scores
Only the top three. The survey is making me choose five
No GRE required based on undergrad GPA and didn't have to take a stats course again since earned a B or better in undergrad coursework
Previous experience
Can do while working
Visa requirement
It was offered through the school I worked at
Alumni
It was available and worked with my schedule....kind of
Scholarship from Marion Leonhard
I could live at home to complete my degree
Had a scholarship from work

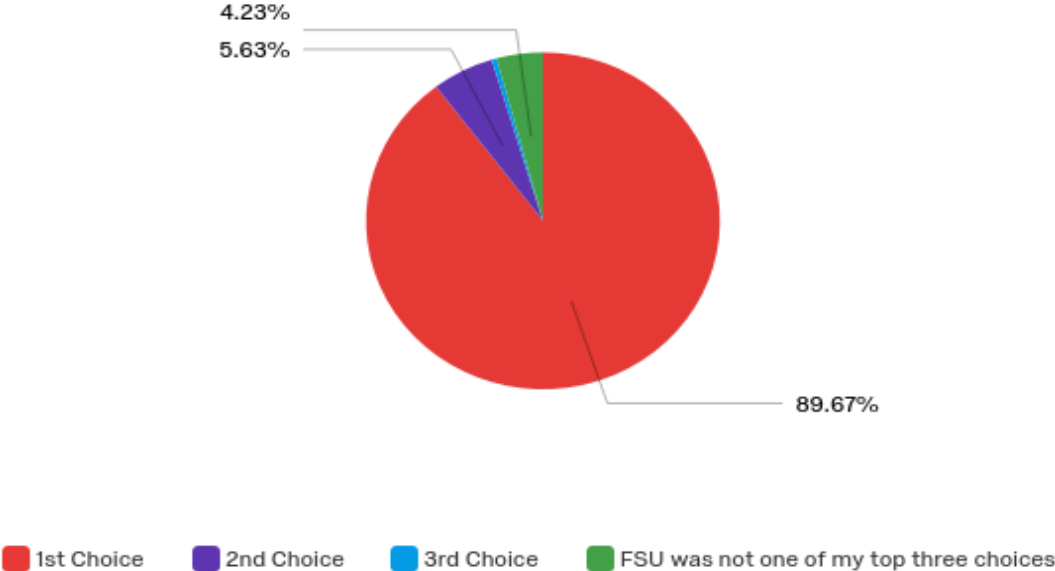


Did you apply to any other universities for graduate school?



Answer	Response Percent	Response Count
Yes	17.35%	38
No	82.65%	181
Total	100%	219

What was your rating of FSU at the time you applied for admission?



Answer	Response Percent	Response Count
1st Choice	89.67%	191
2nd Choice	5.63%	12
3rd Choice	0.47%	1
FSU was not one of my top three choices	4.23%	9
Total	100%	213



Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

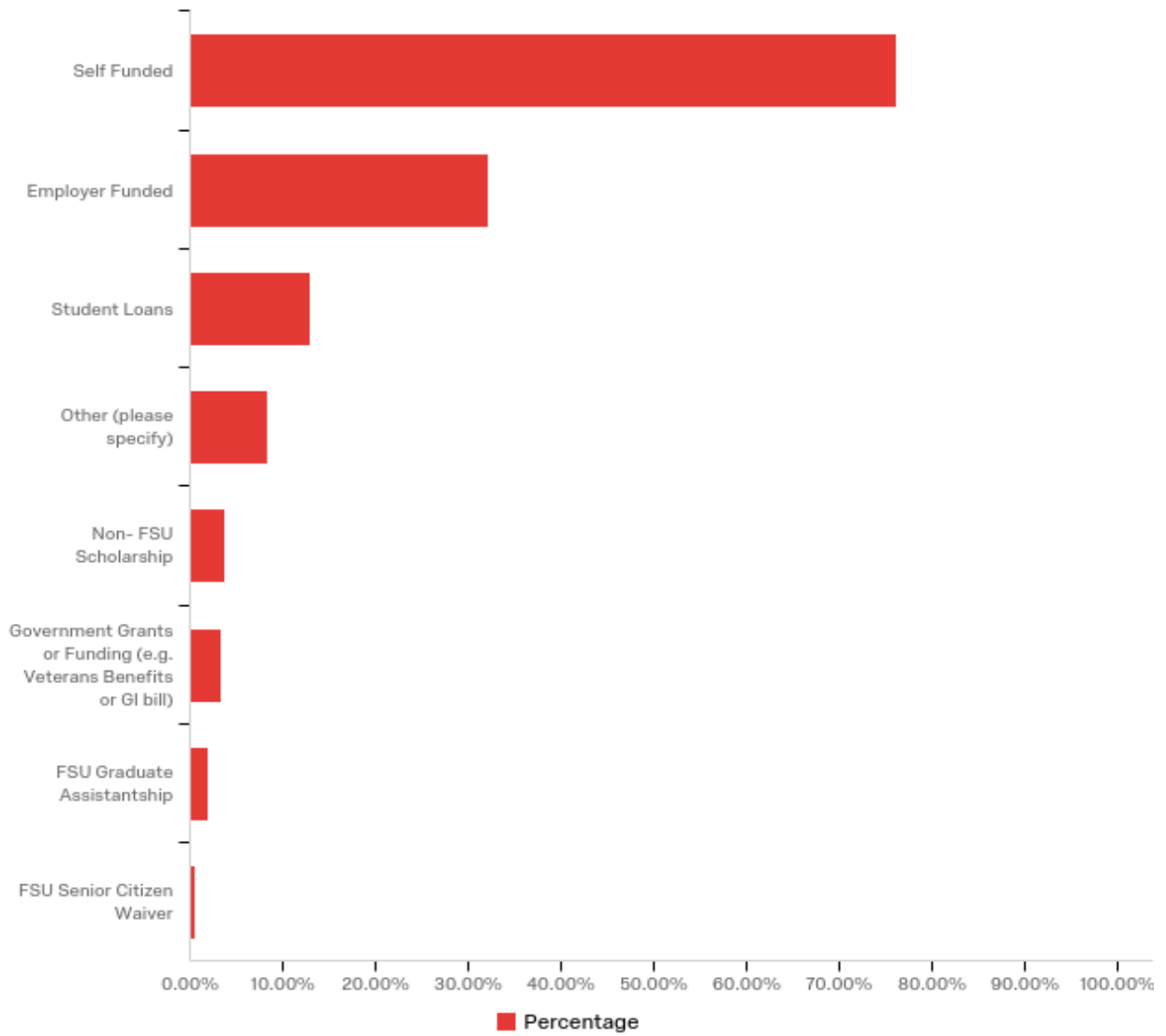
Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total	Mean
Work or Financial Obligations	11.63% 25	58.60% 126	19.07% 41	8.37% 18	2.33% 5	100.00% 215	2.31
	70.23% 151			10.70% 23			
Family Obligations	11.22% 23	38.54% 79	23.90% 49	20.98% 43	5.37% 11	100.00% 205	2.71
	49.76% 102			26.35% 54			
Location/Transportation	2.94% 6	18.63% 38	24.51% 50	41.18% 84	12.75% 26	100.00% 204	3.42
	21.57% 44			53.93% 110			
Immigration Regulations	2.67% 2	2.67% 2	24.00% 18	40.00% 30	30.67% 23	100.00% 75	3.93
	5.34% 4			70.67% 53			
Program Requirements or Structure	3.69% 8	40.09% 87	26.73% 58	22.12% 48	7.37% 16	100.00% 217	2.89
	43.78% 95			29.49% 64			
Course Availability	4.21% 9	21.96% 47	30.84% 66	31.31% 67	11.68% 25	100.00% 214	3.24
	26.17% 46			42.99% 92			
Communication with Faculty	2.34% 5	10.28% 22	26.64% 57	42.06% 90	18.69% 40	100.00% 214	3.64
	12.62% 27			60.75% 130			
Communication with Graduate Office Staff	3.55% 7	14.21% 28	27.41% 54	35.53% 70	19.29% 38	100.00% 197	3.53
	17.76% 35			54.82% 108			
Communication with Graduate Advisor	5.43% 10	13.59% 25	26.63% 49	36.96% 68	17.39% 32	100.00% 184	3.47
	19.02% 35			54.35% 100			
Communication with Students Services Staff	2.07% 3	11.03% 16	37.93% 55	37.93% 55	11.03% 16	100.00% 145	3.45
	13.10% 19			48.96% 71			



Communication with Graduate Admissions Office Staff	1.05% 2	9.47% 18	28.42% 54	43.16% 82	17.89% 34	100.00% 190	3.67
	10.52% 20			61.05% 116			
Communication with Graduate Registrar Office Staff	1.64% 3	13.11% 24	26.78% 49	43.17% 79	15.30% 28	100.00% 183	3.57
	14.75% 27			58.47% 107			
Course Requirements and Coursework	2.80% 6	53.27% 114	23.83% 51	14.49% 31	5.61% 12	100.00% 214	2.67
	56.07% 120			20.10% 43			
Portfolio Requirement	4.19% 7	34.73% 58	31.14% 52	23.95% 40	5.99% 10	100.00% 167	2.93
	38.92% 65			29.94% 50			
Practicum Requirement	7.69% 11	37.76% 54	30.07% 43	15.38% 22	9.09% 13	100.00% 143	2.80
	45.45% 65			24.47% 35			
Comprehensive Exam	16.15% 21	30.00% 39	33.08% 43	15.38% 20	5.38% 7	100.00% 130	2.64
	46.15% 60			20.76% 27			



How did you finance your graduate education?

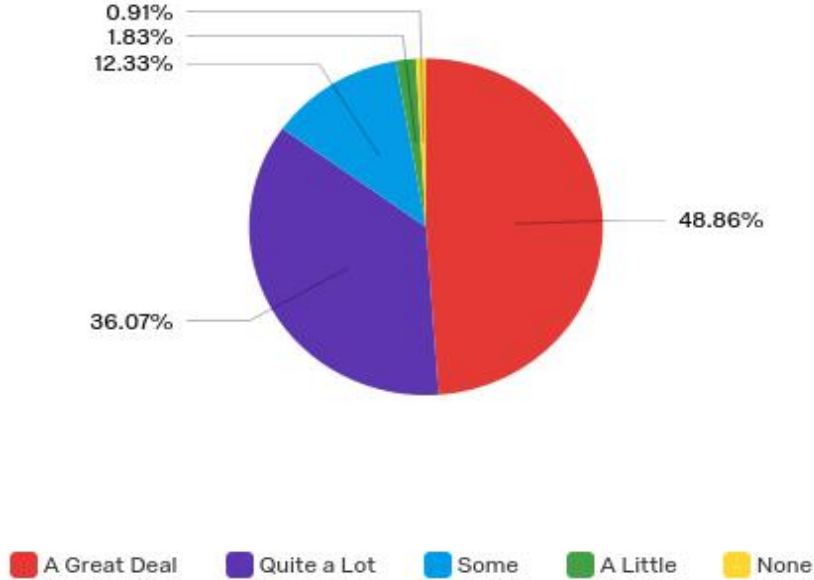


Answer	Response Percent	Percent of Cases	Response Count
Self Funded	55.26%	76.71%	168
Employer Funded	25.33%	35.16%	77
Student Loans	9.21%	12.79%	28
Other (please specify)	2.96%	4.11%	9
Non- FSU Scholarship	2.96%	4.11%	9
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	2.63%	3.65%	8
FSU Graduate Assistantship	1.32%	1.83%	4
FSU Senior Citizen Waiver	0.33%	0.46%	1
Total	100%		219

Other (please specify)
Tuition Management Systems
STEM scholarship through FSU
FSU scholarship
Parents
Education Award
Scholarship
Family assistance
Partial tuition reimbursement and out of pocket
Marion Leonhard STEM Scholarship



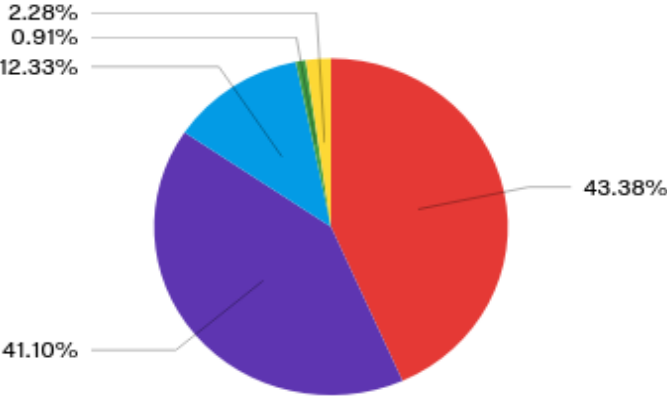
How applicable were the program requirements to your current/or future workplace?



Answer	Response Percent	Response Count
A Great Deal	48.86%	107
Quite a Lot	36.07%	79
Some	12.33%	27
A Little	1.83%	4
None	0.91%	2
Total	100%	219



After completing your graduate program, how would you classify your level of preparation?

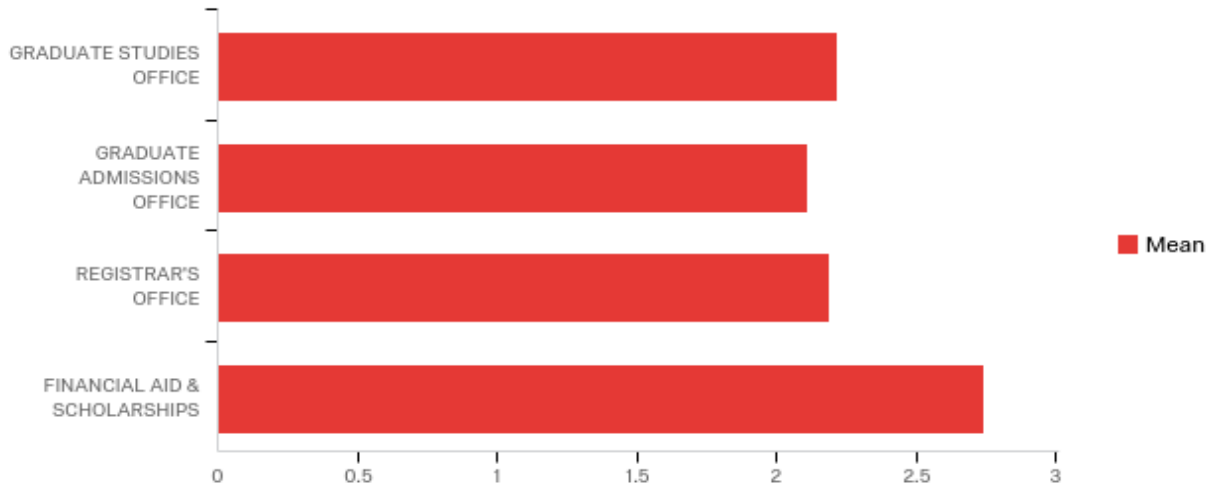


- Excellent preparation
- Good preparation
- Adequate preparation
- Inadequate preparation
- Not sure how FSU prepared me

Answer	Response Percent	Response Count
Excellent preparation	43.38%	95
Good preparation	41.10%	90
Adequate preparation	12.33%	27
Inadequate preparation	0.91%	2
Not sure how FSU prepared me	2.28%	5
Total	100%	219



Please indicate your level of satisfaction with FSU Graduate Services in the following areas:



Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
GRADUATE STUDIES OFFICE	21.10% 46	42.20% 92	31.65% 69	4.13% 9	0.92% 2	100.00% 218	2.22
	63.30% 138			5.05% 11			
GRADUATE ADMISSIONS OFFICE	22.94% 50	46.33% 101	27.98% 61	2.29% 5	0.46% 1	100.00% 218	2.11
	69.27% 151			2.75% 6			
REGISTRAR'S OFFICE	22.94% 50	40.83% 89	31.65% 69	3.67% 8	0.92% 2	100.00% 218	2.19
	63.77% 139			4.59% 10			
FINANCIAL AID & SCHOLARSHIPS	8.76% 19	16.13% 35	68.66% 149	5.07% 11	1.38% 3	100.00% 217	2.74
	24.89% 54			6.45% 14			



Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

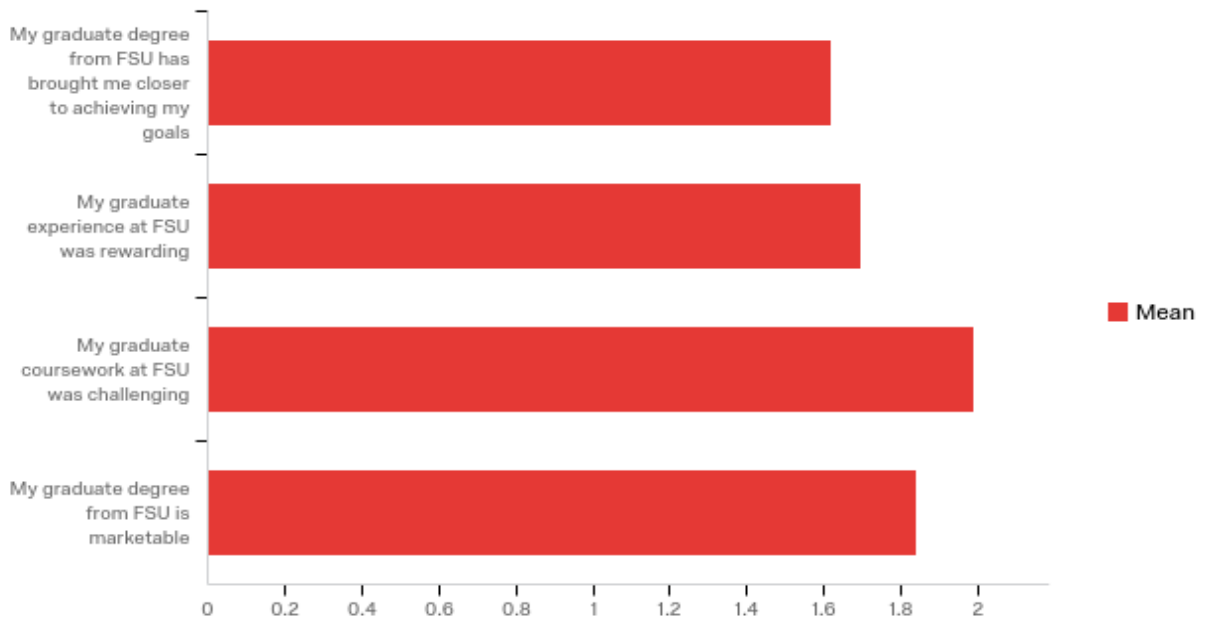
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
Academic quality of students with whom you took courses	26.56% 51	41.67% 80	20.31% 39	8.85% 17	2.60% 5	100.00% 192	2.19
	68.23% 131			11.45% 22			
Accessibility of instructors	38.02% 73	46.88% 90	12.50% 24	2.08% 4	0.52% 1	100.00% 192	1.80
	84.90% 163			2.60% 5			
Assistance with external certification process	18.90% 24	31.50% 40	38.58% 49	7.87% 10	3.15% 4	100.00% 127	2.45
	50.40% 64			11.02% 14			
Assistance with finding employment	13.16% 15	25.44% 29	41.23% 47	11.40% 13	8.77% 10	100.00% 114	2.77
	38.60% 44			20.17% 23			
Availability of field experience(s)/practicum(s)/internship(s)	26.27% 31	38.14% 45	26.27% 31	5.93% 7	3.39% 4	100.00% 118	2.22
	64.41% 76			9.32% 11			
Degree plan flexibility and elective choices	19.19% 33	41.28% 71	21.51% 37	12.79% 22	5.23% 9	100.00% 172	2.44
	60.47% 104			18.02% 31			
Diversity of students with whom you took courses	33.15% 61	40.76% 75	17.93% 33	7.61% 14	0.54% 1	100.00% 184	2.02
	73.91% 136			8.15% 15			
Faculty expertise	38.54% 74	45.31% 87	13.54% 26	2.60% 5	0.00% 0	100.00% 192	1.80
	83.85% 161			2.60% 5			
Feedback you received in courses from faculty	31.25% 60	48.44% 93	12.50% 24	6.25% 12	1.56% 3	100.00% 192	1.98
	79.69% 153			7.81% 15			
Finding and working with your graduate program coordinator	27.06% 46	34.12% 58	27.65% 47	8.24% 14	2.94% 5	100.00% 170	2.26
	61.18% 104			11.18% 19			
Length of graduate program	29.17% 56	50.52% 97	13.54% 26	3.65% 7	3.13% 6	100.00% 192	2.01
	79.69% 153			6.78% 13			



Program coverage of relevant content	25.00% 48	54.69% 105	13.54% 26	5.21% 10	1.56% 3	100.00% 192	2.04
	79.69% 153			6.77% 13			
Quality of graduate advising from major professor or graduate advisor	23.46% 38	38.89% 63	24.69% 40	8.02% 13	4.94% 8	100.00% 162	2.32
	62.35% 101			12.96% 21			
Quality of instruction in your courses	28.50% 55	51.81% 100	13.99% 27	4.66% 9	1.04% 2	100.00% 193	1.98
	80.31% 155			5.70% 11			
Quality of your field experience(s)/practicum(s)/internship(s)	28.95% 33	37.72% 43	27.19% 31	3.51% 4	2.63% 3	100.00% 114	2.13
	66.67% 76			6.14% 7			
Sequencing of content across program courses	20.42% 39	50.26% 96	22.51% 43	4.19% 8	2.62% 5	100.00% 191	2.18
	70.68% 135			6.81% 13			
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	25.30% 42	43.37% 72	20.48% 34	7.83% 13	3.01% 5	100.00% 166	2.20
	68.67% 114			10.84% 18			
Timing of your field experience(s)/practicum(s)/internship(s)	29.06% 34	35.90% 42	29.06% 34	3.42% 4	2.56% 3	100.00% 117	2.15
	64.96% 76			5.98% 7			



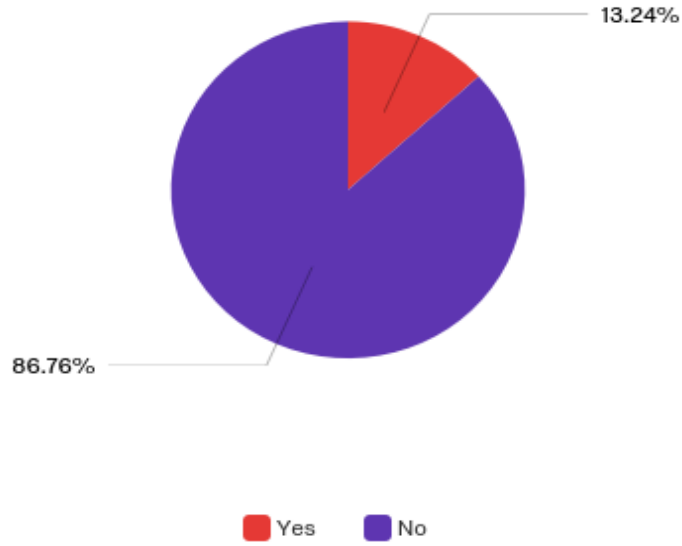
Please rate your level of agreement with the following statements:



Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Response Count	Mean
My graduate degree from FSU has brought me closer to achieving my goals	44.95% 98	48.17% 105	6.42% 14	0.46% 1	0.00% 0	100.00% 218	1.62
	93.12% 203			0.46% 1			
My graduate experience at FSU was rewarding	46.08% 100	42.86% 93	7.37% 16	2.30% 5	1.38% 3	100.00% 217	1.70
	88.94% 193			3.68% 8			
My graduate coursework at FSU was challenging	33.03% 72	47.25% 103	9.63% 21	7.80% 17	2.29% 5	100.00% 218	1.99
	80.28% 175			10.09% 22			
My graduate degree from FSU is marketable	34.86% 76	48.62% 106	13.76% 30	2.75% 6	0.00% 0	100.00% 218	1.84
	83.48% 182			2.75% 6			

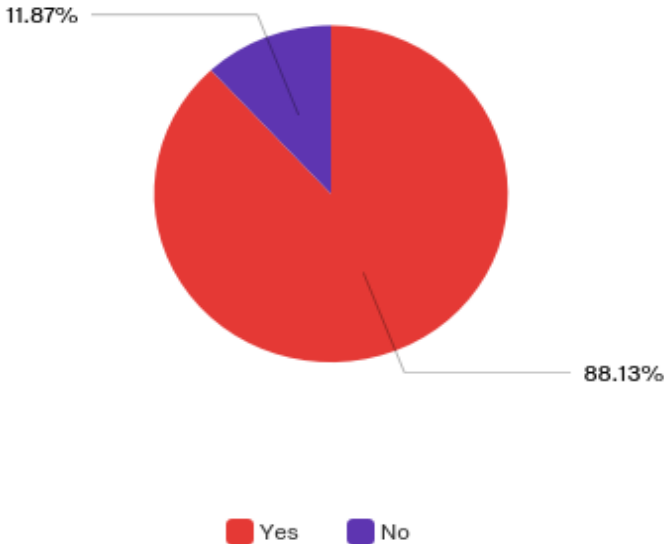


Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	13.24%	29
No	86.76%	190
Total	100%	219

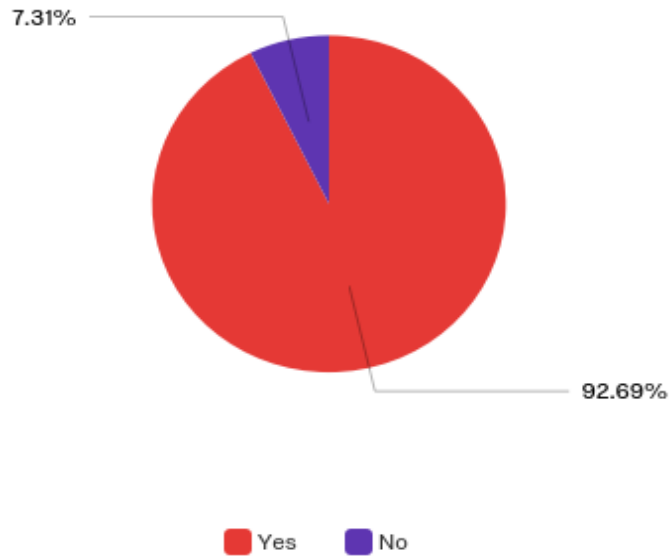
Would you select FSU if you were to begin graduate school all over again?



Answer	Response Percent	Response Count
Yes	88.13%	193
No	11.87%	26
Total	100%	219

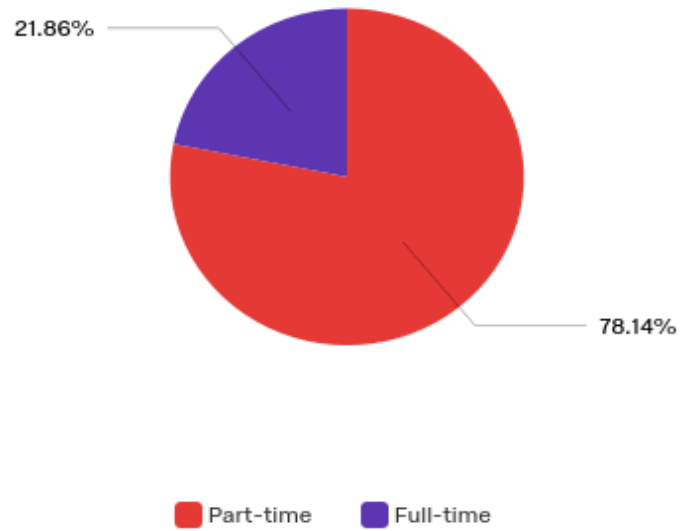


Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	92.69%	203
No	7.31%	16
Total	100%	219

Did you complete this degree as a part-time student or full-time student?



Answer	Response Percent	Response Count
Part-time	78.14%	168
Full-time	21.86%	47
Total	100%	215



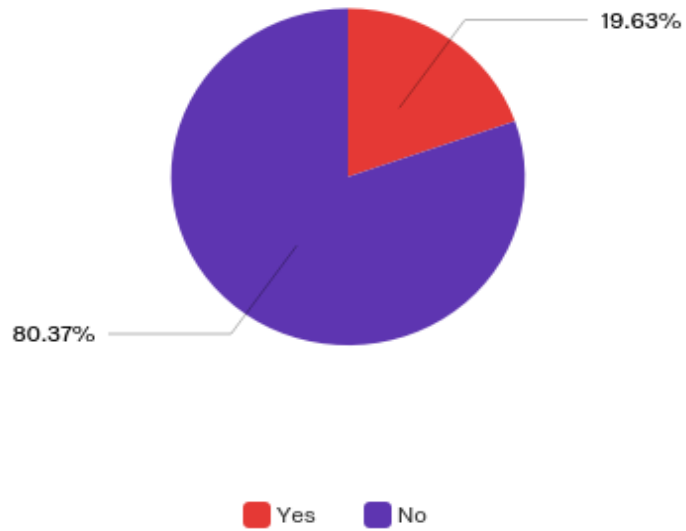
What percentage of your classes did you take online and what percentage would you have preferred?

Field	Mean	Count
My courses were online	41.04%	198
I would have preferred online:	45.32%	174

The question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 41% of courses in the online format. Students indicated they would have preferred to have taken 45% of courses online. This indicates that students are generally satisfied with the balance of offerings between face-to-face and online course offerings in graduate studies.



Are you completing your degree at an IEP site?



Answer	Response Percent	Response Count
Yes	19.63%	43
No	80.37%	176
Total	100%	219

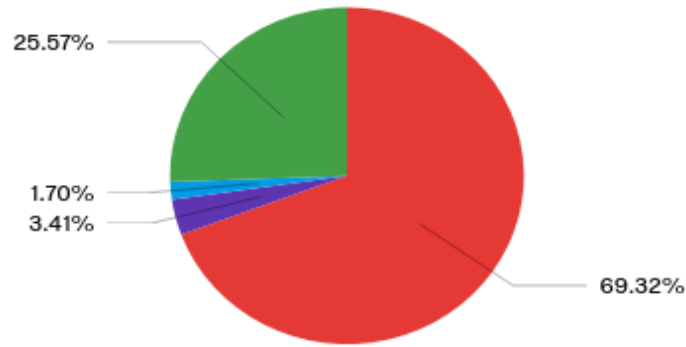


Please select the IEP location where you are completing your degree:

Answer	Response Percent	Response Count
Xiamen, China	6.98%	3
Seoul, S. Korea	11.63%	5
Busan, S. Korea	11.63%	5
Monterrey, Mexico	0.00%	0
Taipei, Taiwan	9.30%	4
Bangkok, Thailand	20.93%	9
Queretaro, Mexico	6.98%	3
San Jose, Costa Rica	2.33%	1
Port of Spain, Trinidad	4.65%	2
San Pedro Sula, Honduras	6.98%	3
Managua, Nicaragua	2.33%	1
Guatemala City, Guatemala	11.63%	5
San Salvador, El Salvador	4.65%	2
Total	100%	43



Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?



- In-State Student
- Out-of-State Student
- International Student living in the U.S.
- International Student living outside the U.S.

Answer	Response Percent	Response Count
In-State Student	69.32%	122
Out-of-State Student	3.41%	6
International Student living in the U.S.	1.70%	3
International Student living outside the U.S.	25.57%	45
Total	100%	176



What was your zip code while attending FSU as a graduate student?

Zip Codes by County		
Answer	Response Percent	Response Count
Worcester County	29.69%	36
Middlesex County	36.72%	47
Norfolk County	8.59%	11
Suffolk County	10.94%	14
Plymouth County	3.91%	5
Essex County	3.13%	4
Hampshire County	0.78%	1
Bristol County	1.56%	2
Hampden County	1.56%	2
Barnstable County	0.78%	1
Outside of Massachusetts	3.91%	5
Total	100.00%	128



Where did you live while completing your degree?

Answer	Response Percent	Response Count
Mexico	31.11%	14
Honduras	15.56%	7
Thailand	13.33%	6
South Korea	13.33%	6
Other	13.33%	6
El Salvador	6.67%	3
Nicaragua	6.67%	3
Total	100.00%	45

Other
Busan
Guatemala
Home?
Taiwan
Trinidad and Tobago (The West Indies/Caribbean)
Uzbekistan



