

# Framingham State University



## Academic Advising Survey Report 2020-21

(Appendix H)

**Target Population: 2996**

**Total Respondents: 465**

**Response Rate: 15.52%**

## Office of Institutional Assessment

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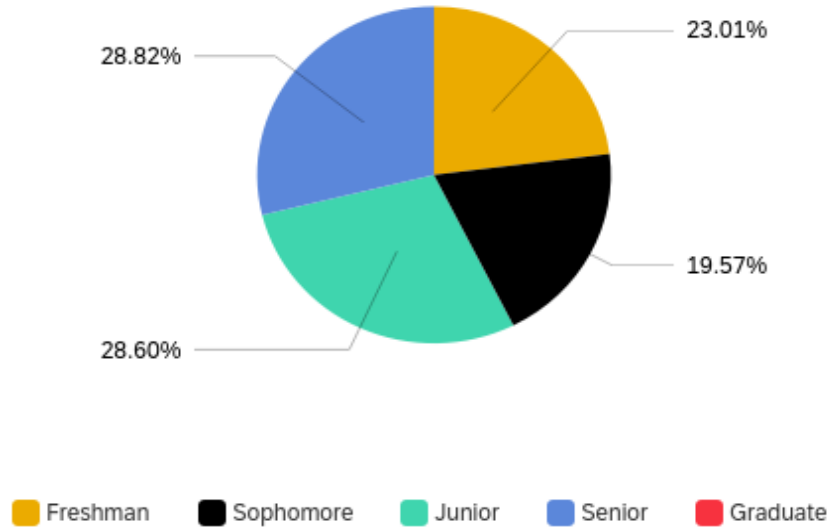
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## Survey Response Report

The following is a detailed analysis of the survey response data.

### Class of Respondents

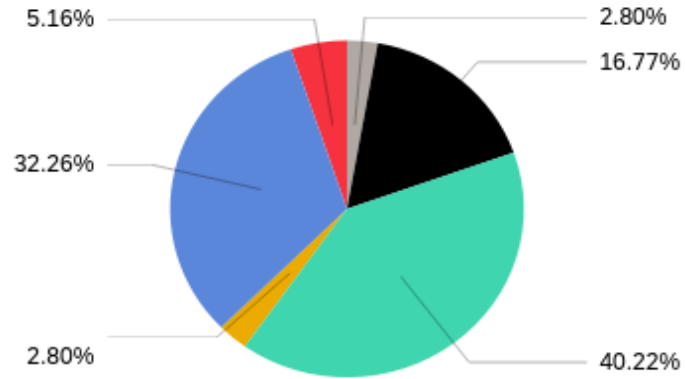


Answer	Response Percent	Response Count
Senior	28.82%	134
Junior	28.60%	133
Freshman	23.01%	107
Sophomore	19.57%	91
<b>Total</b>	<b>100%</b>	<b>465</b>

### Major of Undergraduate Respondents

Answer	Response Percent	Response Count
Psychology	11.61%	54
Biology	8.17%	38
Criminology	8.17%	38
Management	5.38%	25
Education - Elementary Education	5.16%	24
Computer Science	4.30%	20
Liberal Studies	4.09%	19
Fashion Design and Retailing	4.09%	19
Education - Early Childhood Education	3.44%	16
Sociology	3.23%	15
Marketing	3.23%	15
English	3.01%	14
Food and Nutrition	3.01%	14
Communication Arts	3.01%	14
History	2.80%	13
Business and Information Technology	2.58%	12
American Sign Language	2.58%	12
Finance	2.58%	12
Art - Studio Art	2.15%	10
Accounting	2.15%	10
Political Science	1.72%	8
Mathematics	1.51%	7
Undeclared	1.51%	7
Environmental Science and Policy	1.51%	7
Child and Family Studies	1.29%	6
Nursing	1.29%	6
Spanish	1.08%	5
Biochemistry	0.86%	4
Health and Wellness	0.86%	4
Environmental Studies and Sustainability	0.65%	3
Hospitality and Tourism Management	0.65%	3
International Business	0.43%	2
Global Studies	0.43%	2
Chemistry	0.43%	2
World Languages	0.43%	2
Earth Science	0.22%	1
Pre-Engineering	0.22%	1
Art - Art History	0.22%	1
Commercial Photography	0.00%	0
Geography	0.00%	0
Food Science	0.00%	0
Economics	0.00%	0
<b>Total</b>	<b>100%</b>	<b>465</b>

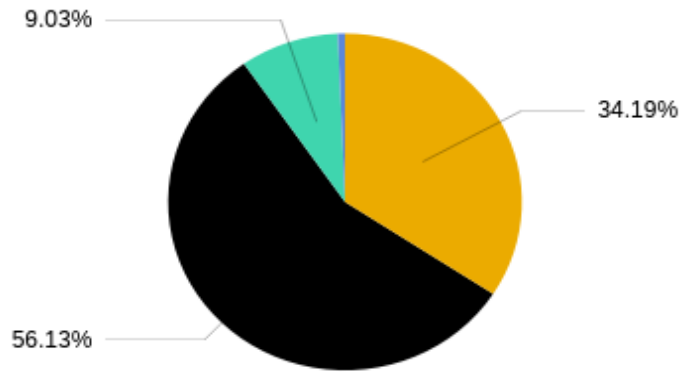
**Question 3: How many advising sessions, including telephone and e-mail contacts, have you had with your advisor during this academic year?**



More than Ten
  One
  Two
  None
  Three to Five
  Six to Ten

Answer	Response Percent	Response Count
Two	40.22%	187
Three to Five	32.26%	150
One	16.77%	78
Six to Ten	5.16%	24
None	2.80%	13
More than Ten	2.80%	13
<b>Total</b>	<b>100%</b>	<b>465</b>

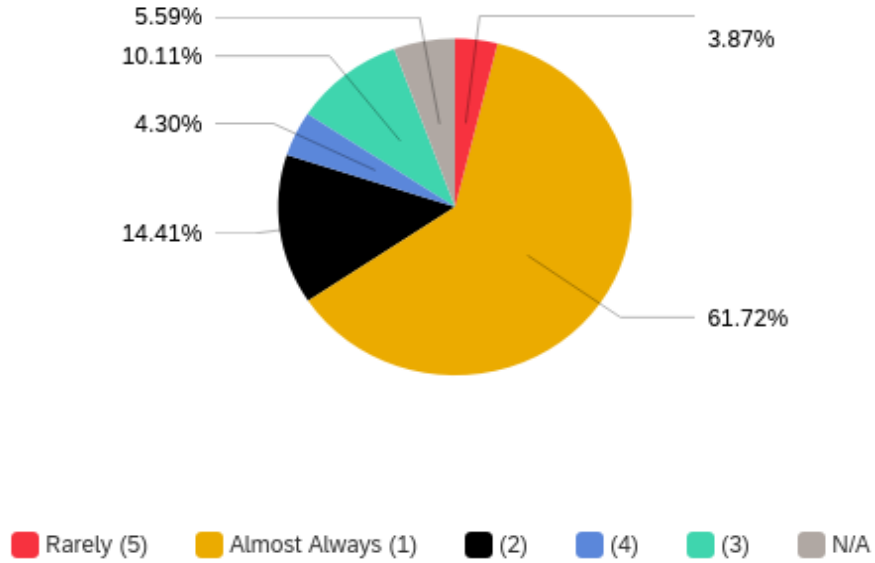
**Question 4: How much time did you spend in those sessions on average?**



■ Less than 15 minutes    
 ■ 15 to 30 minutes    
 ■ 31 minutes to 1 hour    
 ■ More than 1 hour

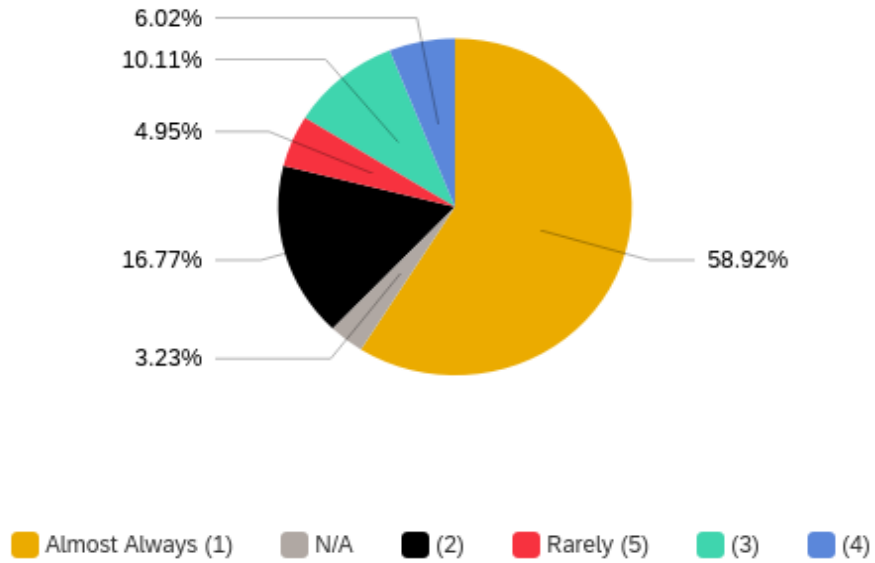
Answer	Response Percent	Response Count
15 to 30 minutes	56.13%	261
Less than 15 minutes	34.19%	159
31 minutes to 1 hour	9.03%	42
More than 1 hour	0.65%	3
<b>Total</b>	<b>100%</b>	<b>465</b>

**Question 5 (a): Have you been able to visit your advisor when you need to?**



Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total
I have been able to visit my advisor when I needed to.	61.72% 287	14.41% 67	10.11% 47	4.30% 20	3.87% 18	5.59% 26	100% 365

**Question 5 (b): Have you been able to spend as much time with your advisor as needed?**



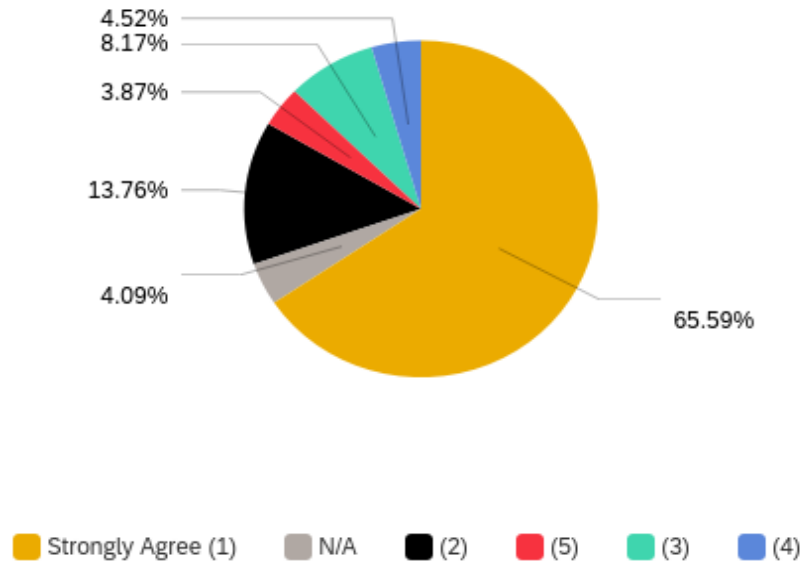
Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total
I was able to spend as much time with my advisor as needed.	58.92% 274	16.77% 78	10.11% 47	6.02% 28	4.95% 23	3.23% 15	100% 465



**Question 6: Please describe your experience with your present advisor.**

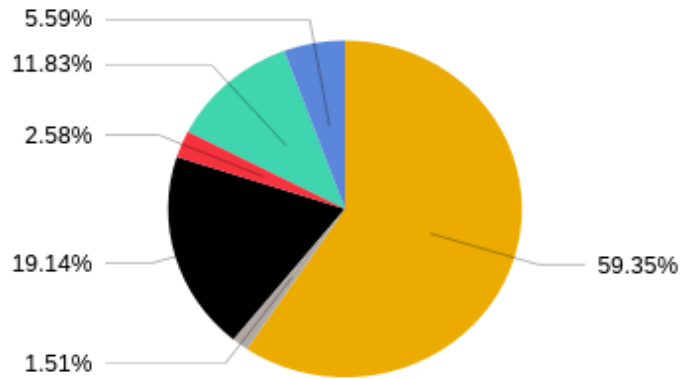
<b>Question</b>	<b>Very Much (1)</b>	<b>(2)</b>	<b>(3)</b>	<b>(4)</b>	<b>Not at All (5)</b>	<b>N/A</b>	<b>Total</b>
Information from my advisor helped me select courses.	<b>56.99%</b> 265	<b>17.85%</b> 83	<b>12.04%</b> 56	<b>5.81%</b> 27	<b>5.81%</b> 27	<b>1.51%</b> 7	<b>100%</b> 465
My advisor's information about programs helped me clarify my college plans.	<b>51.83%</b> 241	<b>17.42%</b> 81	<b>14.62%</b> 68	<b>6.67%</b> 31	<b>6.67%</b> 31	<b>2.80%</b> 13	<b>100%</b> 465
My advisor's information about career opportunities helped me clarify my career goals.	<b>38.06%</b> 177	<b>18.92%</b> 88	<b>13.98%</b> 65	<b>9.68%</b> 45	<b>8.82%</b> 41	<b>10.54%</b> 49	<b>100%</b> 465
Information from my advisor clarified or simplified college requirements or procedures (e.g., degree requirements, drop/add, registration, etc.)	<b>55.05%</b> 256	<b>19.14%</b> 89	<b>11.18%</b> 52	<b>6.88%</b> 32	<b>4.52%</b> 21	<b>3.23%</b> 15	<b>100%</b> 465
I obtained helpful information from my advisor about resources and services on campus (e.g., student services, counseling, financial aid, etc.)	<b>44.52%</b> 207	<b>18.71%</b> 87	<b>12.26%</b> 57	<b>9.46%</b> 44	<b>7.53%</b> 35	<b>7.53%</b> 35	<b>100%</b> 465

**Question 7: Did your advisor place final responsibility on you for decision making?**



Question	Strongly Agree (1)	(2)	(3)	(4)	Strongly Disagree (5)	N/A	Total
As appropriate, my advisor places final responsibility for making decisions on me.	65.59% 305	13.76% 64	8.17% 38	4.52% 21	3.87% 18	4.09% 19	100% 465

**Question 8: How would you rate your overall advising experience with your present advisor?**



■ Extremely Positive (1)  
 ■ N/A  
 ■ (2)  
 ■ Extremely Negative (5)  
 ■ (3)  
 ■ (4)

Question	Extremely Positive (1)	(2)	(3)	(4)	Extremely Negative (5)	N/A	Total
How would you rate your overall advising experience with your present advisor?	59.35% 276	19.14% 89	11.83% 55	5.59% 26	2.58% 12	1.51% 7	100% 465

**Question 9: Rank the three most important purposes for utilizing your advisor.**

Answer	Response Percent	Percent of Cases*	Response Count
Selecting courses for your schedule ( <b>1<sup>st</sup></b> )	24.87%	74.62%	347
Career Planning ( <b>2<sup>nd</sup></b> )	18.06%	54.19%	252
Information about college requirements and/or procedures ( <b>3<sup>rd</sup></b> )	16.06%	48.17%	224
Discussing a course you are taking	11.97%	35.91%	167
Discussing your grades or academic performance	7.53%	22.58%	105
Information about your skills, abilities, potential, etc.	6.09%	18.28%	85
Personal concerns	4.87%	14.62%	68
Information about college services or resources	4.30%	12.90%	60
Choosing a major	3.23%	9.68%	45
Getting a signature	1.86%	5.59%	26
Other	1.15%	3.44%	16
<b>Total</b>	<b>100%</b>		<b>1395</b>

\*Percent of Cases (Number of times the factor was selected divided by the sample size)