Framingham State University

Academic Advising Survey Report 2021-22

(Appendix H)

Target Population: 2772

Total Respondents: 350

Response Rate: 12.63%

Office of Institutional Assessment

Mark Nicholas, Ph.D.

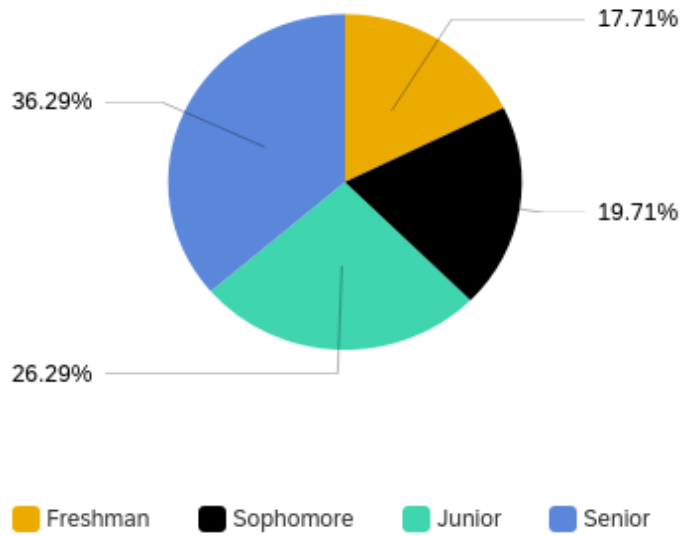Jena Shepard, B.S., Administrative Assistant

June 2022

Table of Contents

Survey Response Report

The following is a detailed analysis of the survey response data.

Class of Respondents

Answer	Response Percent	Response Count
Senior	36.29%	127
Junior	26.29%	92
Sophomore	19.71%	69
Freshman	17.71%	62
Total	**100%**	**350**

Major of Undergraduate Respondents

Answer	Response Percent	Response Count
Psychology	10.57%	37
Biology	10.29%	36
Criminology	6.86%	24
Food and Nutrition	6.57%	23
Management	4.86%	17
Computer Science	4.86%	17
English	4.57%	16
Child and Family Studies	4.00%	14
Fashion Design and Retailing	3.71%	13

Liberal Studies	3.43%	12
Education - Elementary Education	3.14%	11
Marketing	2.86%	10
Accounting	2.86%	10
Education - Early Childhood Education	2.57%	9
History	2.57%	9
Sociology	2.29%	8
Mathematics	2.29%	8
Communication Arts	2.00%	7
American Sign Language	2.00%	7
Health and Wellness	1.71%	6
Nursing	1.71%	6
Political Science	1.43%	5
Business and Information Technology	1.43%	5
Art - Studio Art	1.43%	5
Undeclared	1.43%	5
Biochemistry	1.14%	4
Environmental Science and Policy	1.14%	4
Finance	1.14%	4
Environmental Studies and Sustainability	0.86%	3
International Business	0.86%	3
Global Studies	0.57%	2
Spanish	0.57%	2
Chemistry	0.57%	2
Food Science	0.57%	2
Hospitality and Tourism Management	0.29%	1
Earth Science	0.29%	1
Pre-Engineering	0.29%	1
World Languages	0.29%	1
Commercial Photography	0.00%	0
Geography	0.00%	0
Liberal Studies-Interdisciplinary	0.00%	0
Art - Art History	0.00%	0
Economics	0.00%	0
Total	**100%**	**350**

Question 3: How many advising sessions, including telephone and e-mail contacts, have you had with your advisor during this academic year?
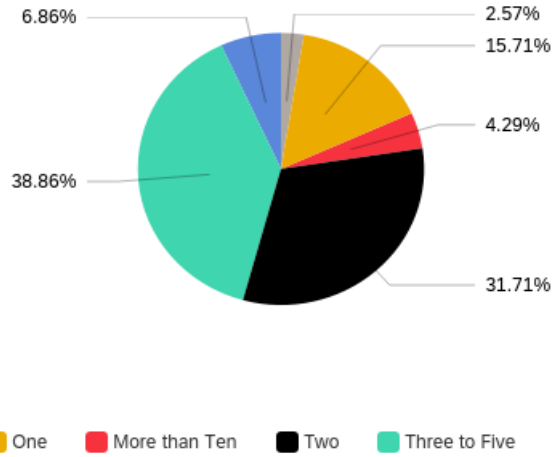
Answer	Response Percent	Response Count
Three to Five	38.86%	136
Two	31.71%	111
One	15.71%	55
Six to Ten	6.86%	24
More than Ten	4.29%	15
None	2.57%	9
Total	**100%**	**350**

Question 4: How much time did you spend in those sessions on average?
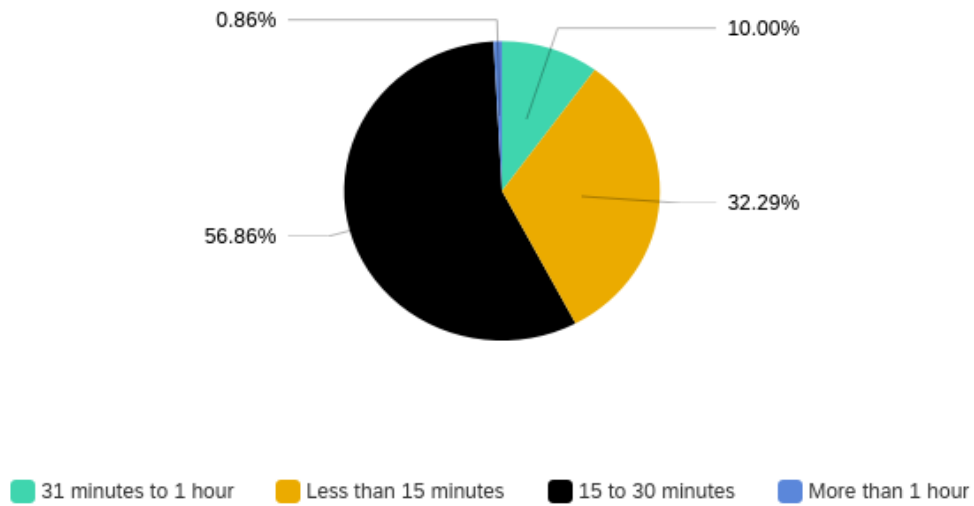
Answer	Response Percent	Response Count
15 to 30 minutes	56.86%	199
Less than 15 minutes	32.29%	113
31 minutes to 1 hour	10.00%	35
More than 1 hour	0.86%	3
Total	**100%**	**350**

Question 5 (a): Have you been able to visit your advisor when you need to?
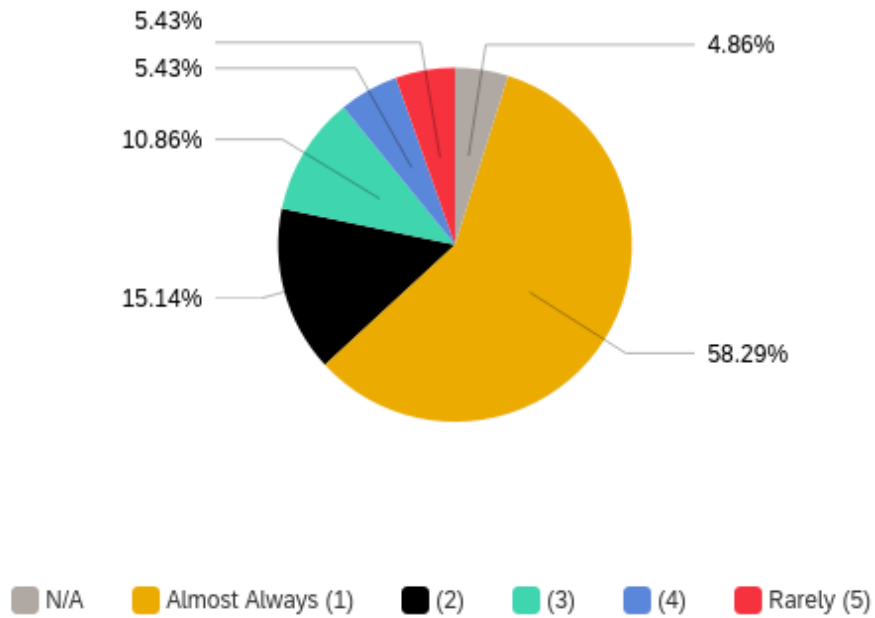
Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total
I have been able to visit my advisor when I needed to.	**58.29%** 204	**15.14%** 53	**10.86%** 38	**5.43%** 19	**5.43%** 19	**4.86%** 17	**100%** 350

Question 5 (b): Have you been able to spend as much time with your advisor as needed?
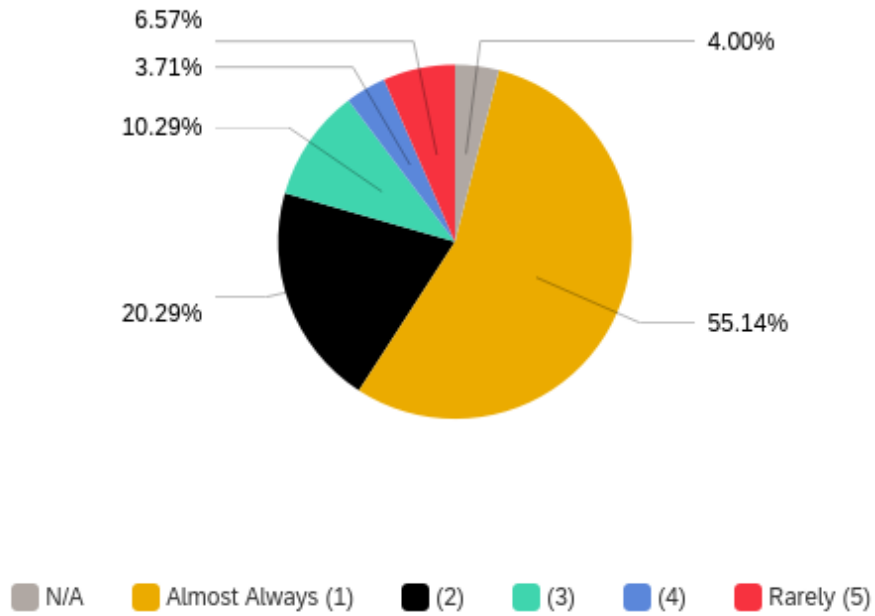
Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total
I was able to spend as much time with my advisor as needed.	**55.14%** 193	**20.29%** 71	**10.29%** 36	**3.71%** 13	**6.57%** 23	**4.00%** 14	**100%** 350

Question 6: Please describe your experience with your present advisor.

Question	Very Much (1)	(2)	(3)	(4)	Not at All (5)	N/A	Total
Information from my advisor helped me select courses.	**54.57%** 191	**22.86%** 80	**9.14%** 32	**6.29%** 22	**4.57%** 16	**2.57%** 9	**100%** 350
My advisor's information about programs helped me clarify my college plans.	**48.86%** 171	**18.86%** 66	**13.71%** 48	**5.43%** 19	**7.43%** 26	**5.71%** 20	**100%** 350
My advisor's information about career opportunities helped me clarify my career goals.	**38.29%** 134	**14.29%** 50	**15.71%** 55	**8.57%** 30	**10.00%** 35	**13.14%** 46	**100%** 350
Information from my advisor clarified or simplified college requirements or procedures (e.g., degree requirements, drop/add, registration, etc.)	**52.86%** 185	**19.14%** 67	**13.43%** 47	**4.86%** 17	**5.71%** 20	**4.00%** 14	**100%** 350
I obtained helpful information from my advisor about resources and services on campus (e.g., student services, counseling, financial aid, etc.)	**44.00%** 154	**14.86%** 52	**15.14%** 53	**6.57%** 23	**8.29%** 29	**11.14%** 39	**100%** 350

Question 7: Did your advisor place final responsibility on you for decision making?
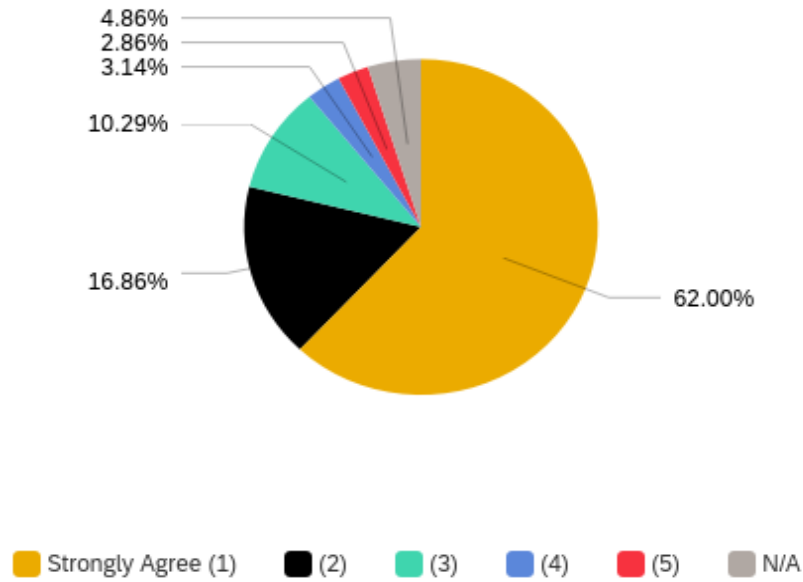
Question	Strongly Agree (1)	(2)	(3)	(4)	Strongly Disagree (5)	N/A	Total
As appropriate, my advisor places final responsibility for making decisions on me.	**62.00%** 217	**16.86%** 59	**10.29%** 36	**3.14%** 11	**2.86%** 10	**4.86%** 17	**100%** 350

Question 8: How would you rate your overall advising experience with your present advisor?

| N/A | Extremely Positive (1) | (2) | (3) | (4) | Extremely Negative |
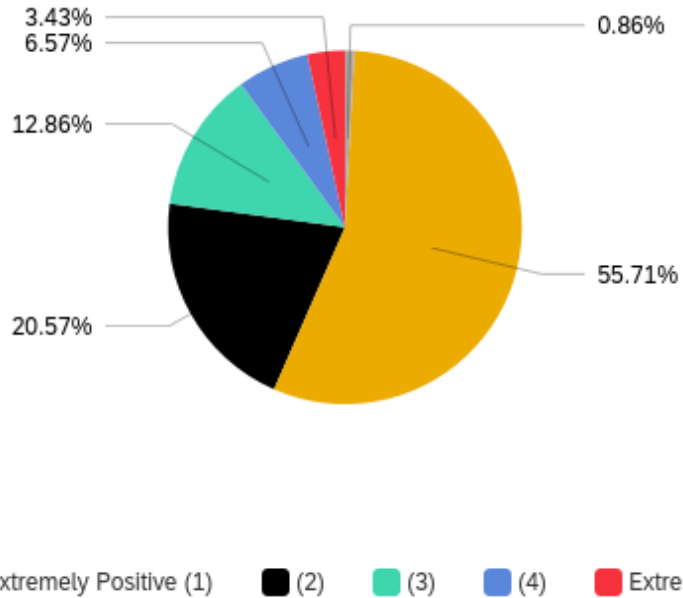
Question	Extremely Positive (1)	(2)	(3)	(4)	Extremely Negative (5)	N/A	Total
How would you rate your overall advising experience with your present advisor?	**55.71%** 195	**20.57%** 72	**12.86%** 45	**6.57%** 23	**3.43%** 12	**0.86%** 3	**100%** 350

Question 9: Rank the three most important purposes for utilizing your advisor.

Answer	Response Percent	Percent of Cases*	Response Count
Selecting courses for your schedule **(1ˢᵗ)**	26.10%	78.29%	274
Career Planning **(2ⁿᵈ)**	18.29%	54.86%	192
Information about college requirements and/or procedures **(3ʳᵈ)**	15.81%	47.43%	166
Discussing a course you are taking	11.90%	35.71%	125
Discussing your grades or academic performance	6.86%	20.57%	72
Information about your skills, abilities, potential, etc.	4.95%	14.86%	52
Personal concerns	4.19%	12.57%	44
Information about college services or resources	4.19%	12.57%	44
Getting a signature	3.33%	10.00%	35
Choosing a major	3.24%	9.71%	34
Other	1.14%	3.43%	12
Total	**100%**		**1050**

*Percent of Cases (Number of times the factor was selected divided by the sample size)