

Framingham State University

Office of Institutional Assessment

Graduate Student Exit Survey Report 2021-22

International Education Program Students

Target Population: 219

Total Respondents: 80

Response Rate: 36.53%

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November 2022

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Executive Summary

Strengths of FSU Graduate Programs

- **98%** of respondents classified their level of preparation as excellent, good, or adequate.
- **92%** of respondents would recommend FSU to other potential students.
- **90%** of respondents strongly agreed or agreed that their graduate degree from FSU has brought them closer to achieving their goals.
- **84%** of respondents strongly agreed or agreed that their graduate experience at FSU was rewarding.
- **77%** of respondents strongly agreed or agreed that their graduate degree from FSU is marketable.
- **88%** of respondents indicated they were very satisfied or satisfied with length of graduate program.
- **86%** of respondents indicated they were very satisfied or satisfied with accessibility of instructors.
- **82%** of respondents indicated they were very satisfied or satisfied with program coverage of relevant content.

Areas of Concern

- **46%** of respondents indicated that course requirements and coursework were extremely challenging or challenging.
- **55%** of respondents indicated that work or financial obligations were extremely challenging or challenging.

Qualitative Analysis: Below is a summary of the qualitative data.

Strengths of FSU Graduate Programs

- Faculty
- Affordability
- Program Flexibility
- Accessibility
- On-site courses

Ways to make the FSU graduate studies more attractive

- hire better faculty
- increase in-person courses
- have better marketing
- facilitate the recognition of our degree overseas
- share experiences

Items FSU could do better to meet the needs of alumni, current students, or future students

- hire better faculty
- have the International students recognized at Commencement
- facilitate the recognition of degree overseas
- provide better Commencement preparation
- add some American teaching licenses

How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Fewer than 2 years	45.00%	36
2 - 3 years	42.50%	34
4- 6 years	3.75%	3
6 - 8 years	1.25%	1
More than 8 years	1.25%	1
3 - 4 years	6.25%	5
Total	100%	80

Majors of Graduate Respondents

Answer	Response %	Response Count
Master of Education: International Teaching	86.25%	69
Master of Education: The Teaching of English as a Second Language	8.75%	7
Master of Arts: Educational Leadership	5.00%	4
Total	100%	80

How did you first hear about FSU graduate programs?

Answer	Response %	Percent of Cases*	Count
From a Co-worker	26.14%	28.75%	23
Word of Mouth from FSU Alumni	26.14%	28.75%	23
From an Employer	23.86%	26.25%	21
Word of Mouth from current FSU Student	6.82%	7.50%	6
Other (please specify)	6.82%	7.50%	6
FSU Website	3.41%	3.75%	3
From an Undergraduate Faculty Member	2.27%	2.50%	2
I am a FSU Alumni	2.27%	2.50%	2
Other Websites	1.14%	1.25%	1
Newspaper	1.14%	1.25%	1
Brochure	0.00%		0
Radio	0.00%		0
Graduate Fair/Career Fair	0.00%		0
Total	100%		88

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Other (please specify)
Union (OFT)
Our school site
My company formed a partnership with Framingham
[redacted] school
[redacted] school
Other Websites (please specify)
Wells International School, [redacted]
Was offered at my job

Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) Ability to complete degree/program/coursework online and/or hybrid, (2) cost, and (3) convenient course times.

Answer	Response Percent	Percent of Cases*	Response Count
Ability to complete degree/program/coursework online and/or hybrid (1 st)	17.08%	77.50%	62
Cost (2 nd)	16.80%	76.25%	61
Convenient Course Times (3 rd)	15.43%	70.00%	56
Program/Degree Options	12.12%	55.00%	44
Through Recommendations	11.29%	51.25%	41
Unique Program Offered at FSU	9.09%	41.25%	33
Location	7.71%	35.00%	28
Academic Reputation	6.34%	28.75%	23
Size of Academic Program	1.38%	6.25%	5
Other (please specify)	1.10%	5.00%	4
The Administrative Staff	0.55%	2.50%	2
The Faculty	0.55%	2.50%	2
Number of Graduate Students	0.55%	2.50%	2
Research Facilities	0.00%		0
Total	100%		363

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Other (please specify)
Balance work, study, family life
International employer offered it at the school where I work
Provided by employer
Originally (Before Covid) it was to be held in person at my school. Later, it was online. So location and online both apply. There was an other factor as well, as I would be doing it with my friends.
Fast and easy

Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	11.25%	9
No	88.75%	71
Total	100%	80

What was your rating of FSU at the time you applied for admission?

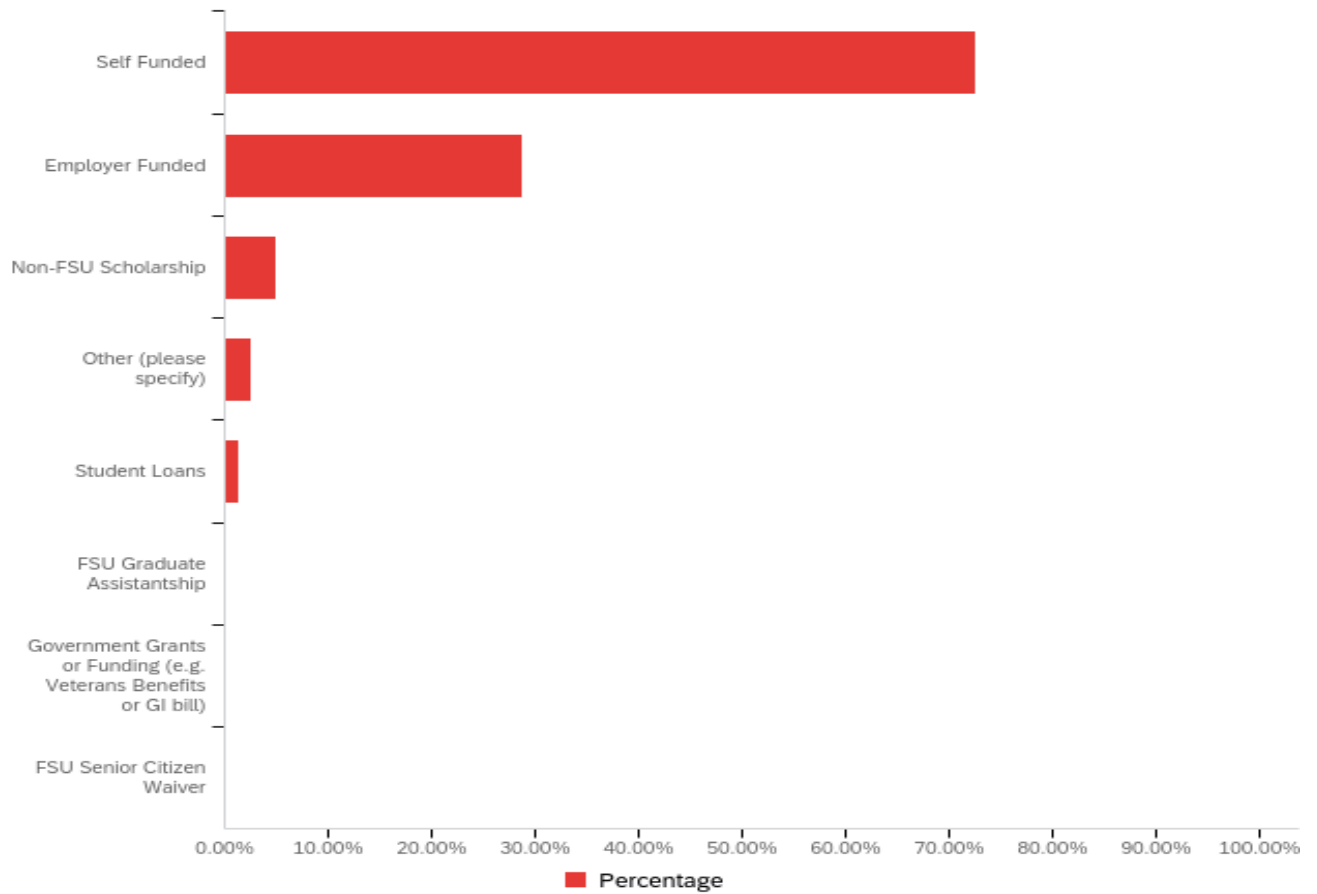
Answer	Response Percent	Response Count
1st Choice	89.61%	69
2nd Choice	3.90%	3
3rd Choice	1.30%	1
FSU was not one of my top three choices	5.19%	4
Total	100%	77

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Work or Financial Obligations	1.30% 1	12.99% 10	31.17% 24	46.75% 36	7.79% 6	77
	14.29% 11			54.54% 42		
Family Obligations	3.95% 3	21.05% 16	38.16% 29	30.26% 23	6.58% 5	76
	25.00% 19			36.84% 28		
Location/Transportation	21.31% 13	45.90% 28	22.95% 14	8.20% 5	1.64% 1	61
	67.21% 41			9.84% 6		
Immigration Regulations	22.45% 11	42.86% 21	30.61% 15	4.08% 2	0.00% 0	49
	65.31% 32			4.08% 2		
Program Requirements or Structure	5.13% 4	24.36% 19	44.87% 35	24.36% 19	1.28% 1	78
	29.49% 23			25.64% 20		
Course Availability	10.53% 8	36.84% 28	35.53% 27	17.11% 13	0.00% 0	76
	47.37% 36			17.11% 13		
Communication with Faculty	17.95% 14	46.15% 36	23.08% 18	7.69% 6	5.13% 4	78
	64.10% 50			12.82% 10		
Communication with Graduate Office Staff	24.32% 18	33.78% 25	29.73% 22	10.81% 8	1.35% 1	74
	58.10% 43			12.16% 9		
Communication with Graduate Advisor	21.82% 12	43.64% 24	30.91% 17	1.82% 1	1.82% 1	55
	65.46% 36			3.64% 2		
Communication with Students Services Staff	18.00% 9	32.00% 16	46.00% 23	4.00% 2	0.00% 0	50
	50.00% 25			4.00% 2		

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Communication with Graduate Admissions Office Staff	25.76% 17	37.88% 25	34.85% 23	1.52% 1	0.00% 0	66
	63.64% 42			1.52% 1		
Communication with Graduate Registrar Office Staff	28.13% 18	31.25% 20	35.94% 23	3.13% 2	1.56% 1	64
	59.38% 38			4.69% 3		
Course Requirements and Coursework	8.97% 7	17.95% 14	26.92% 21	41.03% 32	5.13% 4	78
	26.92% 21			46.16% 36		
Portfolio Requirement	6.41% 5	26.92% 21	35.90% 28	30.77% 24	0.00% 0	78
	33.33% 26			30.77% 24		
Practicum Requirement	6.00% 3	20.00% 10	56.00% 28	18.00% 9	0.00% 0	50
	26.00% 13			18.00% 9		
Comprehensive Exam	0.00% 0	20.51% 8	64.10% 25	15.38% 6	0.00% 0	39
	20.51% 8			15.38% 6		

How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	65.91%	72.50%	58
Employer Funded	26.14%	28.75%	23
Non-FSU Scholarship	4.55%	5.00%	4
Other (please specify)	2.27%	2.50%	2
Student Loans	1.14%	1.25%	1
FSU Graduate Assistantship	0.00%		0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%		0
FSU Senior Citizen Waiver	0.00%		0
Total	100%		88

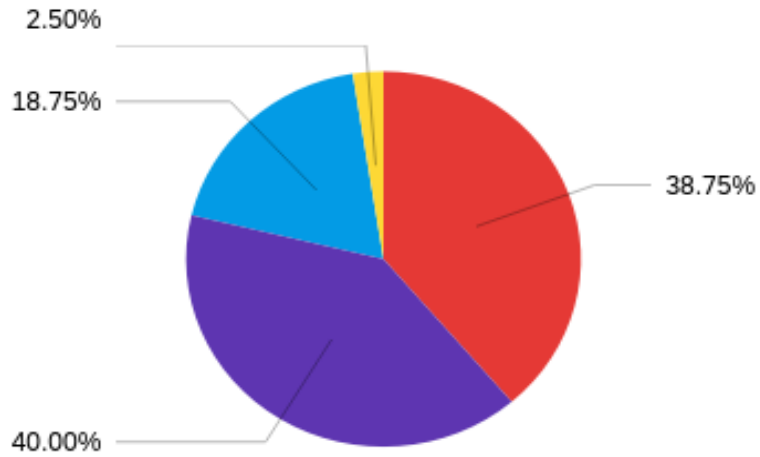
*Percent of Cases (Number of times the factor was selected divided by the sample size)

Other (please specify)
Union Negotiated the Price for Teachers in DoDEA
From my job I got an scholarship

How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	49.37%	39
Quite a Lot	25.32%	20
Some	18.99%	15
A Little	5.06%	4
None	1.27%	1
Total	100%	79

After completing your graduate program, how would you classify your level of preparation?



- Excellent preparation
- Good preparation
- Adequate preparation
- Inadequate preparation
- Not sure how FSU prepared me

Answer	Response Percent	Response Count
Excellent preparation	38.75%	31
Good preparation	40.00%	32
Adequate preparation	18.75%	15
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	2.50%	2
Total	100%	80

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
GRADUATE STUDIES OFFICE	46.27% 31	28.36% 19	19.40% 13	4.48% 3	1.49% 1	67
	74.63% 50			5.97% 4		
GRADUATE ADMISSIONS OFFICE	44.93% 31	30.43% 21	20.29% 14	2.90% 2	1.45% 1	69
	75.36% 52			4.35% 3		
REGISTRAR'S OFFICE	46.27% 31	25.37% 17	25.37% 17	0.00% 0	2.99% 2	67
	71.64% 48			2.99% 2		
FINANCIAL AID & SCHOLARSHIPS	19.35% 6	12.90% 4	64.52% 20	3.23% 1	0.00% 0	31
	32.25% 10			3.23% 1		

Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	32.89% 25	46.05% 35	18.42% 14	2.63% 2	0.00% 0	76
	78.94% 60			2.63% 2		
Academic quality of students with whom you took courses	32.47% 25	45.45% 35	12.99% 10	5.19% 4	3.90% 3	77
	77.92% 60			9.09% 7		
Quality of instruction in your courses	38.46% 30	33.33% 26	14.10% 11	7.69% 6	6.41% 5	78
	71.79% 56			14.10% 11		
Faculty expertise	43.04% 34	39.24% 31	8.86% 7	5.06% 4	3.80% 3	79
	82.28% 65			8.86% 7		

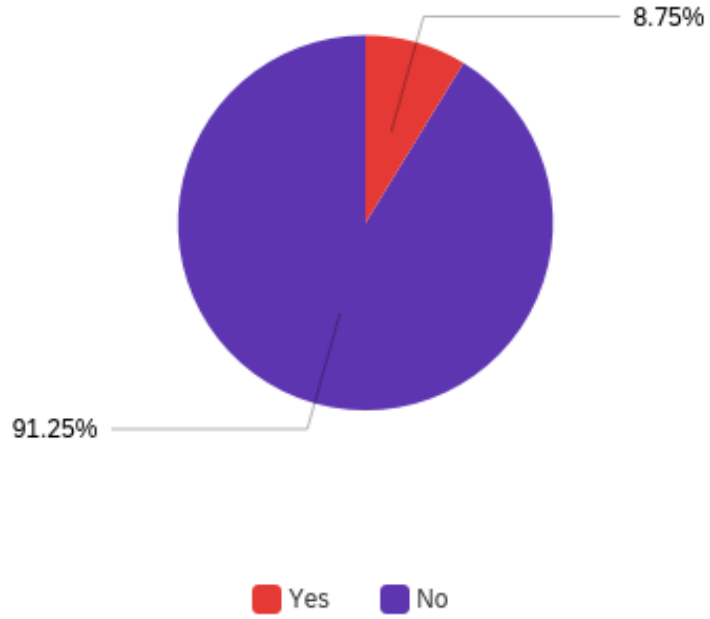
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Feedback you received in courses from faculty	32.47% 25	45.45% 35	10.39% 8	5.19% 4	6.49% 5	77
	77.92% 60			11.68% 9		
Accessibility of instructors	41.03% 32	44.87% 35	8.97% 7	3.85% 3	1.28% 1	78
	85.90% 67			5.13% 4		
Finding and working with your graduate program coordinator	50.00% 31	27.42% 17	22.58% 14	0.00% 0	0.00% 0	62
	77.42% 48			0.00% 0		
Quality of graduate advising from major professor or graduate advisor	28.30% 15	35.85% 19	30.19% 16	3.77% 2	1.89% 1	53
	64.15% 34			5.66% 3		
Degree plan flexibility and elective choices	31.88% 22	40.58% 28	17.39% 12	7.25% 5	2.90% 2	69
	72.46% 50			10.15% 7		
Program coverage of relevant content	33.77% 26	48.05% 37	12.99% 10	3.90% 3	1.30% 1	77
	81.82% 63			5.20% 4		
Sequencing of content across program courses	28.95% 22	56.58% 43	14.47% 11	0.00% 0	0.00% 0	76
	85.53% 65			0.00% 0		
Assistance with external certification process	20.37% 11	35.19% 19	31.48% 17	5.56% 3	7.41% 4	54
	55.56% 30			12.97% 7		
Availability of field experience(s)/practicum(s)/internship(s)	25.64% 10	33.33% 13	38.46% 15	2.56% 1	0.00% 0	39
	58.97% 23			2.56% 1		
Quality of your field experience(s)/practicum(s)/internship(s)	26.83% 11	39.02% 16	34.15% 14	0.00% 0	0.00% 0	41
	65.85% 27			0.00% 0		
Timing of your field experience(s)/practicum(s)/internship(s)	26.19% 11	38.10% 16	35.71% 15	0.00% 0	0.00% 0	42
	64.29% 27			0.00% 0		

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Length of graduate program	38.46% 30	50.00% 39	11.54% 9	0.00% 0	0.00% 0	78
	88.46% 69			0.00% 0		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	28.99% 20	42.03% 29	26.09% 18	2.90% 2	0.00% 0	69
	71.02% 49			2.90% 2		
Assistance with finding employment	27.59% 8	27.59% 8	41.38% 12	0.00% 0	3.45% 1	29
	55.18% 16			3.45% 1		

Please rate your level of agreement with the following statements:

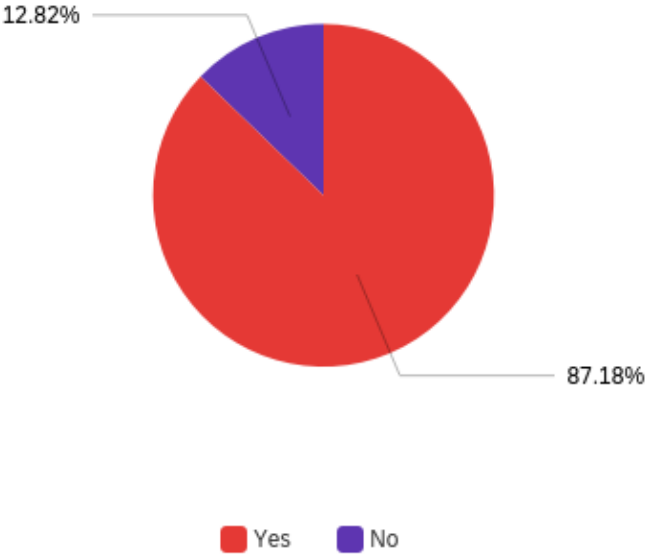
Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	35.06% 27	54.55% 42	6.49% 5	2.60% 2	1.30% 1	77
	89.61% 69			3.90% 3		
My graduate experience at FSU was rewarding	41.56% 32	42.86% 33	7.79% 6	3.90% 3	3.90% 3	77
	84.42% 65			7.80% 6		
My graduate coursework at FSU was challenging	23.38% 18	48.05% 37	15.58% 12	10.39% 8	2.60% 2	77
	71.43% 55			12.99% 10		
My graduate degree from FSU is marketable	25.97% 20	50.65% 39	15.58% 12	6.49% 5	1.30% 1	77
	76.62% 59			7.79% 6		

Did you receive your undergraduate degree from FSU?



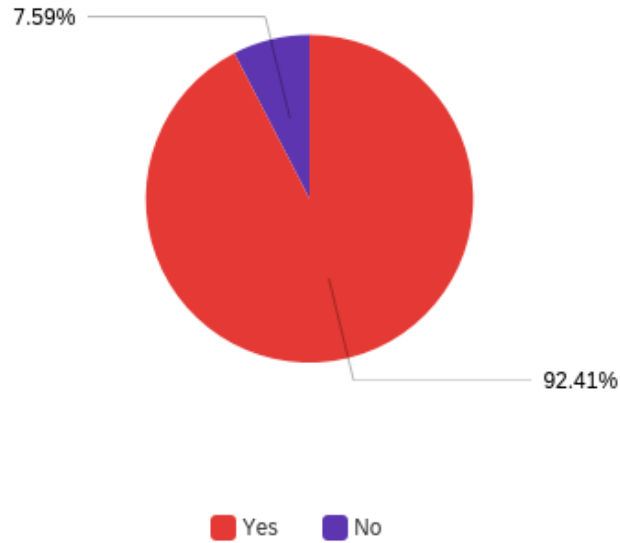
Answer	Response Percent	Response Count
Yes	8.75%	7
No	91.25%	73
Total	100%	80

Would you select FSU if you were to begin graduate school all over again?



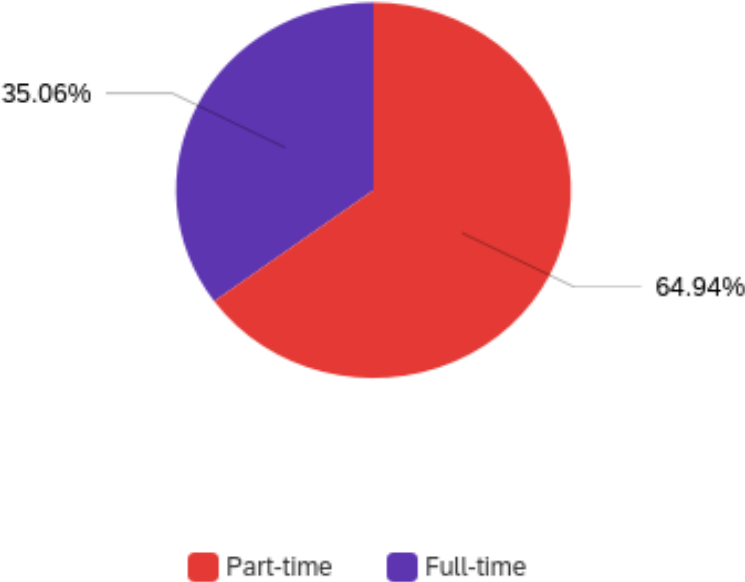
Answer	Response Percent	Response Count
Yes	87.18%	68
No	12.82%	10
Total	100%	78

Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	92.41%	73
No	7.59%	6
Total	100%	79

Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	64.94%	50
Full-time	35.06%	27
Total	100%	77

What percentage of your classes did you take online and what percentage would you have preferred?

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.

Field	Average Percentage	Count
I would have preferred online:	50.61%	71
My courses were online:	85.50%	78

Did you complete your degree at an International Education Program site?

Answer	Response Percent	Response Count
Yes	100%	80
No	0%	0
Total	100%	80

Please select the International Education Program location where you completed your degree:

Answer	Response Percent	Response Count
Bangkok, Thailand	25.00%	20
Seoul, S. Korea	1.25%	1
San Jose, Costa Rica	5.00%	4
Xiamen, China	6.25%	5
Shanghai, China	1.25%	1
Monterrey, Mexico	3.75%	3
Port of Spain, Trinidad	5.00%	4
Sao Paulo, Brazil	0.00%	0
Saipan, Northern Marianas Island	8.75%	7
Guatemala City, Guatemala	1.25%	1
Panama City, Panama	0.00%	0
Santo Domingo, Dominican Republic	0.00%	0
Dongguan, China	7.50%	6
Vicenza, Italy	5.00%	4
Managua, Nicaragua	3.75%	3
Taipei, Taiwan	7.50%	6
San Pedro Sula, Honduras	3.75%	3
Mexico City, Mexico	7.50%	6
Gwangju, S. Korea	7.50%	6
Total	100%	80