



Framingham State University

Office of Institutional Assessment

Graduate Student Exit Survey Report 2018-19

Master of Healthcare Administration

Target Population: 12

Total Respondents: 3

Response Rate: 25.00%

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How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	0.00%	0
2 - 4 years	100.00%	3
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
Total	100%	3

Major of Graduate Respondents

Answer	Response Percent	Response Count
Master of Healthcare Administration	100.00%	3
Total	100%	3

How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
FSU Website	66.67%	66.67%	2
I am a FSU Alumni	33.33%	33.33%	1
Other Websites	0.00%	0.00%	0
Word of Mouth from FSU Alumni	0.00%	0.00%	0
Word of Mouth from current FSU Student	0.00%	0.00%	0
From a Co-worker	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
Total	100%		3

*Percent of Cases (Number of times the factor was selected divided by the sample size)



Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) convenient course times, cost, (2) program/degree options, and ability to complete degree/program/coursework online and/or hybrid.

Answer	Response Percent	Percent of Cases*	Response Count
Convenient Course Times (1 st)	20.00%	100.00%	3
Cost (1 st)	20.00%	100.00%	3
Program/Degree Options (2 nd)	13.33%	66.67%	2
Ability to complete degree/program/ coursework online and/or hybrid (2 nd)	13.33%	66.67%	2
The Faculty	6.67%	33.33%	1
Unique Program Offered at FSU	6.67%	33.33%	1
Size of Academic Program	6.67%	33.33%	1
Location	6.67%	33.33%	1
Academic Reputation	6.67%	33.33%	1
Research Facilities	0.00%	0.00%	0
The Administrative Staff	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
Through Recommendations	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Total	100%		3

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	3
Total	100%	3

What was your rating of FSU at the time you applied for admission?

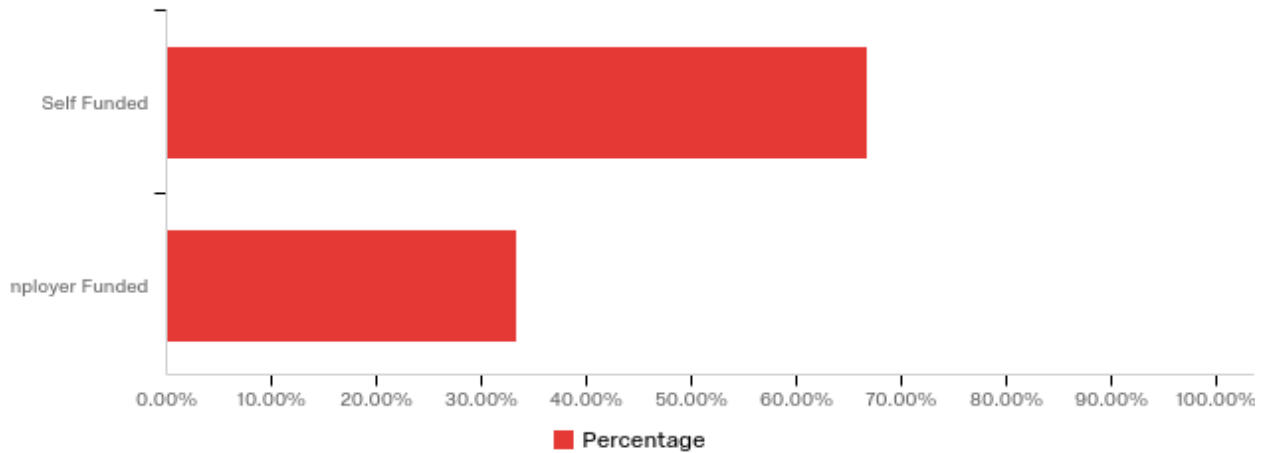
Answer	Response Percent	Response Count
1st Choice	100.00%	3
2nd Choice	0.00%	0
3rd Choice	0.00%	0
FSU was not one of my top three choices	0.00%	0
Total	100%	3

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total	Rating Average
Work or Financial Obligations	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3	2.33
	66.67% 2			0.00% 0			
Family Obligations	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100% 3	3.00
	33.33% 1			33.33% 1			
Location/Transportation	0.00% 0	66.67% 2	0.00% 0	33.33% 1	0.00% 0	100% 3	2.67
	66.67% 2			33.33% 1			
Immigration Regulations	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 1	1.00
	100.00% 1			0.00% 0			
Program Requirements or Structure	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100% 3	3.00
	33.33% 1			33.33% 1			
Course Availability	0.00% 0	66.67% 2	0.00% 0	33.33% 1	0.00% 0	100% 3	2.67
	66.67% 2			33.33% 1			
Communication with Faculty	0.00% 0	0.00% 0	33.33% 1	33.33% 1	33.33% 1	100% 3	4.00
	0.00% 0			66.66% 2			

Communication with Graduate Office Staff	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100% 3	3.00
	33.33% 1			33.33% 1			
Communication with Graduate Advisor	0.00% 0	50.00% 1	0.00% 0	0.00% 0	50.00% 1	100% 2	3.50
	50.00% 1			50.00% 1			
Communication with Students Services Staff	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	100% 1	3.00
	0.00% 0			0.00% 0			
Communication with Graduate Admissions Office Staff	0.00% 0	0.00% 0	0.00% 0	100.00% 3	0.00% 0	100% 3	4.00
	0.00% 0			100.00% 3			
Communication with Graduate Registrar Office Staff	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	100% 3	3.67
	0.00% 0			66.67% 2			
Course Requirements and Coursework	0.00% 0	66.67% 2	0.00% 0	33.33% 1	0.00% 0	100% 3	2.67
	66.67% 2			33.33% 1			
Portfolio Requirement	0.00% 0	50.00% 1	50.00% 1	0.00% 0	0.00% 0	100% 2	2.50
	50.00% 1			0.00% 0			
Practicum Requirement	0.00% 0	0.00% 0	100.00% 2	0.00% 0	0.00% 0	100% 2	3.00
	0.00% 0			0.00% 0			
Comprehensive Exam	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	100% 1	5.00
	0.00% 0			100.00% 1			

How did you finance your graduate education?



Answer	Response Percent	Percent of Cases	Response Count
Self-Funded	66.67%	66.67%	2
Employer Funded	33.33%	33.33%	1
FSU Graduate Assistantship	0.00%	0.00%	0
Non- FSU Scholarship	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Student Loans	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Total	100%		3

*Percent of Cases (Number of times the factor was selected divided by the sample size)

How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	66.67%	2
Quite a Lot	33.33%	1
Some	0.00%	0
A Little	0.00%	0
None	0.00%	0
Total	100%	3

After completing your graduate program, how would you classify your level of preparation?

Answer	Response Percent	Response Count
Excellent preparation	0.00%	0
Good preparation	100.00%	3
Adequate preparation	0.00%	0
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	0.00%	0
Total	100%	3

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
GRADUATE STUDIES OFFICE	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100% 3	3.00
	33.33% 1			33.33% 1			
GRADUATE ADMISSIONS OFFICE	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3	2.33
	66.67% 2			0.00% 0			
REGISTRAR'S OFFICE	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100% 3	2.67
	33.33% 1			0.00% 0			
FINANCIAL AID & SCHOLARSHIPS	0.00% 0	0.00% 0	66.67% 2	33.33% 1	0.00% 0	100% 3	3.33
	0.00% 0			33.33% 1			

Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
Diversity of students with whom you took courses	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 2	1.50
	100.00% 2			0.00% 0			
Academic quality of students with whom you took courses	0.00% 0	50.00% 1	0.00% 0	0.00% 0	50.00% 1	100% 2	3.50
	50.00% 1			50.00% 1			
Quality of instruction in your courses	0.00% 0	50.00% 1	0.00% 0	50.00% 1	0.00% 0	100% 2	3.00
	50.00% 1			50.00% 1			
Faculty expertise	50.00% 1	0.00% 0	0.00% 0	50.00% 1	0.00% 0	100% 2	2.50
	50.00% 1			50.00% 1			
Feedback you received in courses from faculty	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 2	1.50
	100.00% 2			0.00% 0			
Accessibility of instructors	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 2	1.50
	100.00% 2			0.00% 0			
Finding and working with your graduate program coordinator	0.00% 0	50.00% 1	0.00% 0	0.00% 0	50.00% 1	100% 2	3.50
	50.00% 1			50.00% 1			
Quality of graduate advising from major professor or graduate advisor	0.00% 0	50.00% 1	0.00% 0	0.00% 0	50.00% 1	100% 2	3.50
	50.00% 1			50.00% 1			
Degree plan flexibility and elective choices	50.00% 1	0.00% 0	0.00% 0	0.00% 0	50.00% 1	100% 2	3.00
	50.00% 1			50.00% 1			
Program coverage of relevant content	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	100% 2	2.00
	100.00% 2			0.00% 0			

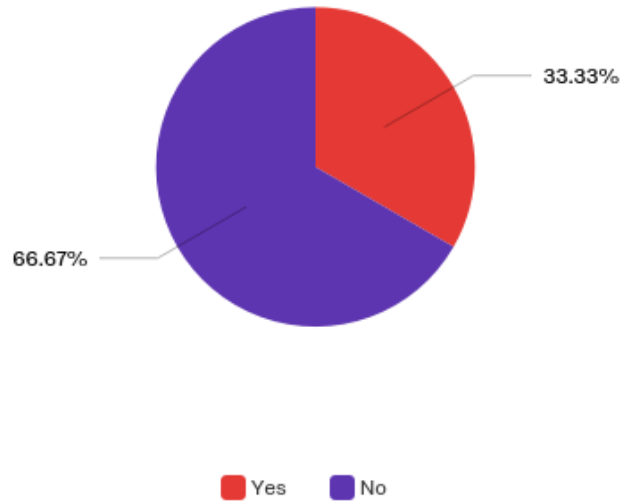
Sequencing of content across program courses	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	100% 2	2.00
	100.00% 2			0.00% 0			
Assistance with external certification process	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	100% 1	4.00
	0.00% 0			100.00% 1			
Availability of field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 0	0.00
	0.00% 0			0.00% 0			
Quality of your field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	100% 1	4.00
	0.00% 0			100.00% 1			
Timing of your field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	100% 1	4.00
	0.00% 0			100.00% 1			
Length of graduate program	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 2	1.50
	100.00% 2			0.00% 0			
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	100% 1	4.00
	0.00% 0			100.00% 1			
Assistance with finding employment	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	100% 1	5.00
	0.00% 0			100.00% 1			



Please rate your level of agreement with the following statements:

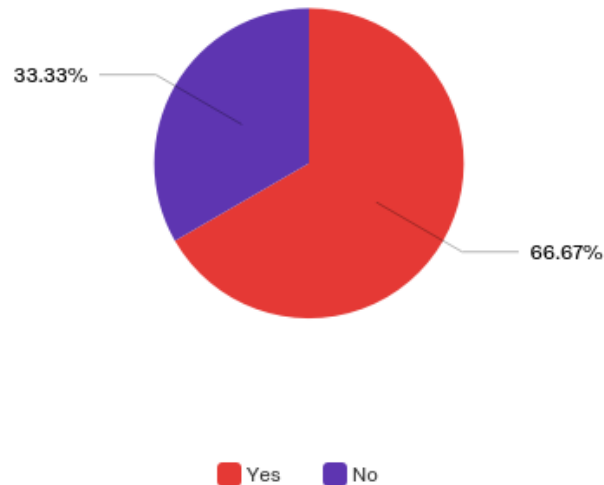
Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Rating Average
My graduate degree from FSU has brought me closer to achieving my goals	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3	2.00
	100.00% 3			0.00% 0			
My graduate experience at FSU was rewarding	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3	2.00
	100.00% 3			0.00% 0			
My graduate coursework at FSU was challenging	0.00% 0	66.67% 2	0.00% 0	33.33% 1	0.00% 0	100% 3	2.67
	66.67% 2			33.33% 1			
My graduate degree from FSU is marketable	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3	2.00
	100.00% 3			0.00% 0			

Did you receive your undergraduate degree from FSU?



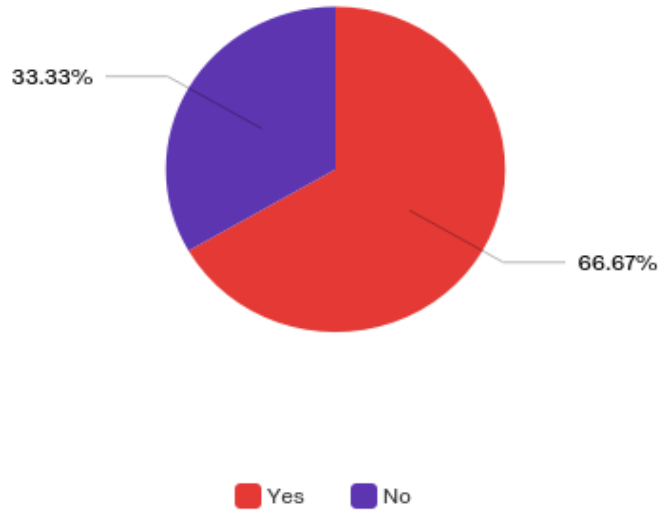
Answer	Response Percent	Response Count
Yes	33.33%	1
No	66.67%	2
Total	100%	3

Would you select FSU if you were to begin graduate school all over again?



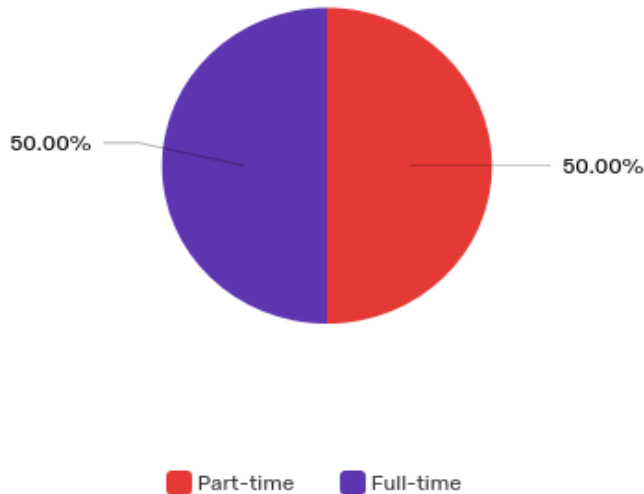
Answer	Response Percent	Response Count
Yes	66.67%	2
No	33.33%	1
Total	100%	3

Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	66.67%	2
No	33.33%	1
Total	100%	3

Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	50.00%	1
Full-time	50.00%	1
Total	100%	2

What percentage of your classes did you take online and what percentage would you have preferred?

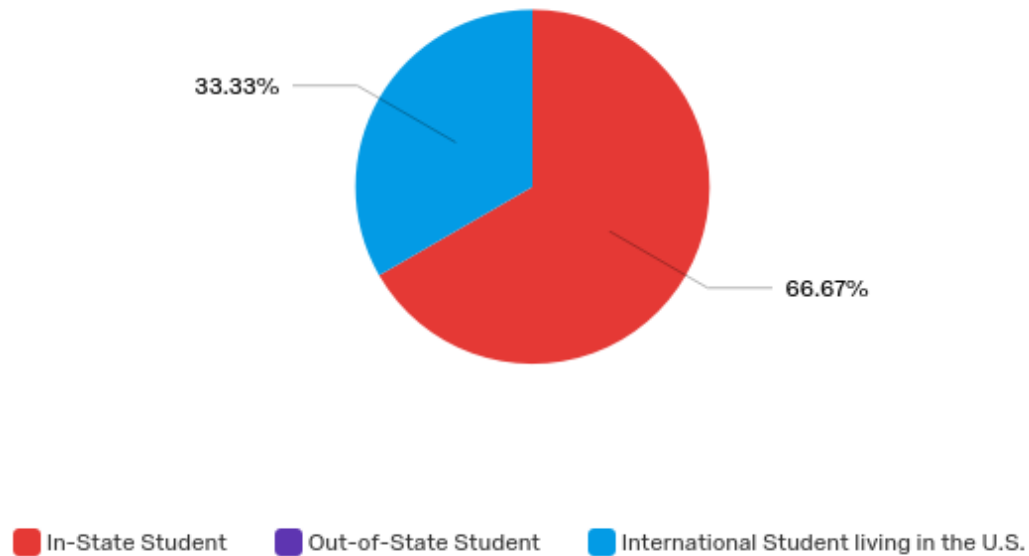
Field	Mean	Response Count
My courses were online:	30.33	3
I would have preferred online:	58.33	3

The question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 30% of courses in the online format. Students indicated they would have preferred to have taken 58% of courses online. This indicates that student would have preferred more online course offerings.

Are you completing your degree at an IEP site?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	3
Total	100%	3

Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?



Answer	Response Percent	Response Count
In-State Student	66.67%	2
International Student living in the U.S.	33.33%	1
Out-of-State Student	0.00%	0
International Student living outside the U.S.	0.00%	0
Total	100%	3