

Framingham State University

Office of Institutional Assessment

Graduate Student Exit Survey Report 2020-21

Master of Healthcare Administration

Target Population: 14

Total Respondents: 4

Response Rate: 28.57%

Mark Nicholas, Ph.D.

Brittany Brown, M.Ed., Staff Assistant

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How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	0.00%	0
2 - 3 years	100.00%	4
3 - 4 years	0.00%	0
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
Total	100%	4

Majors of Graduate Respondents

Answer	Response Percent	Response Count
Master of Healthcare Administration	100.00%	4
Total	100%	4

How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
FSU Website	75.00%	75.00%	3
Other Websites	25.00%	25.00%	1
Word of Mouth from FSU Alumni	0.00%	0.00%	0
Word of Mouth from current FSU Student	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
I am a FSU Alumni	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
From a Co-worker	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Total	100%		4

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, (2) program/degree options, (3) ability to complete degree/program/coursework online and/or hybrid, location, and unique program offered at FSU.

Answer	Response Percent	Percent of Cases*	Response Count
Cost (1 st)	25.00%	100.00%	4
Program/Degree Options (2 nd)	18.75%	75.00%	3
Ability to complete degree/program/coursework online and/or hybrid (3 rd)	12.50%	50.00%	2
Location (3 rd)	12.50%	50.00%	2
Unique Program Offered at FSU (3 rd)	12.50%	50.00%	2
Convenient Course Times	6.25%	25.00%	1
Through Recommendations	6.25%	25.00%	1
Academic Reputation	6.25%	25.00%	1
Size of Academic Program	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0
The Administrative Staff	0.00%	0.00%	0
The Faculty	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
Total	100%		4

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	4
Total	100%	4

What was your rating of FSU at the time you applied for admission?

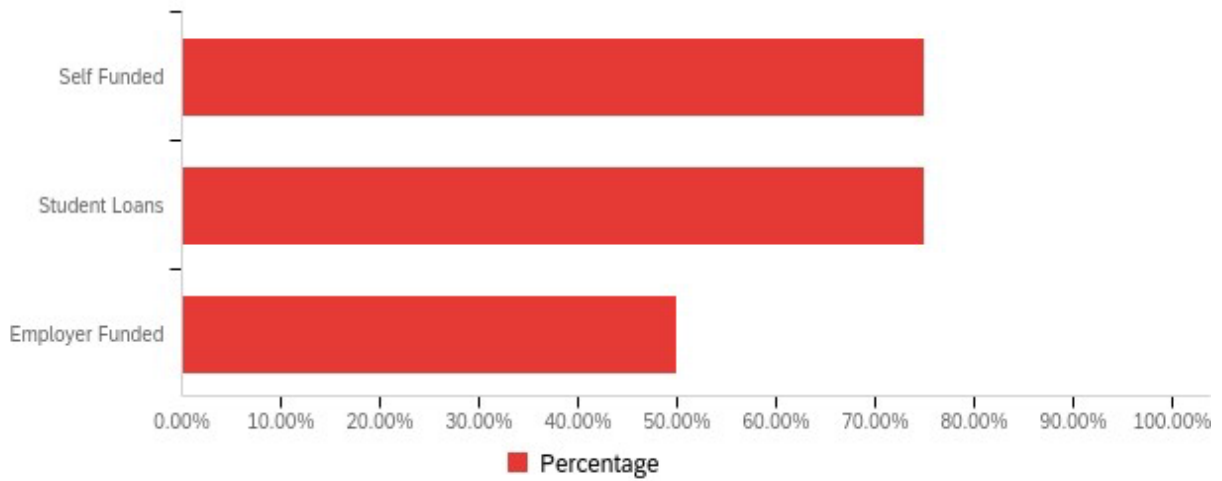
Answer	Response Percent	Response Count
1st Choice	100.00%	4
2nd Choice	0.00%	0
3rd Choice	0.00%	0
FSU was not one of my top three choices	0.00%	0
Total	100%	4

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Work or Financial Obligations	0.00% 0	25.00% 1	25.00% 1	25.00% 1	25.00% 1	100% 4
	25.00% 1			50.00% 2		
Family Obligations	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Location/Transportation	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	100% 4
	25.00% 1			25.00% 1		
Immigration Regulations	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 1
	100.00% 1			0.00% 0		
Program Requirements or Structure	33.33% 1	0.00% 0	66.67% 2	0.00% 0	0.00% 0	100% 3
	33.33% 1			0.00% 0		
Course Availability	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	100% 3
	0.00% 0			66.67% 2		
Communication with Faculty	66.67% 2	0.00% 0	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Communication with Graduate Office Staff	33.33% 1	33.33% 1	0.00% 0	33.33% 1	0.00% 0	100% 3
	66.67% 2			33.33% 1		
Communication with Graduate Advisor	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	100% 3

	100.00% 3			0.00% 0		
Communication with Students Services Staff	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Communication with Graduate Admissions Office Staff	33.33% 1	33.33% 1	0.00% 0	33.33% 1	0.00% 0	100% 3
	66.67% 2			33.33% 1		
Communication with Graduate Registrar Office Staff	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Course Requirements and Coursework	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	100% 3
	0.00% 0			66.67% 2		
Portfolio Requirement	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100% 3
	33.33% 1			33.33% 1		
Practicum Requirement	0.00% 0	33.33% 1	0.00% 0	33.33% 1	33.33% 1	100% 3
	33.33% 1			66.67% 2		
Comprehensive Exam	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	100% 1
	0.00% 0			0.00% 0		

How did you finance your graduate education?



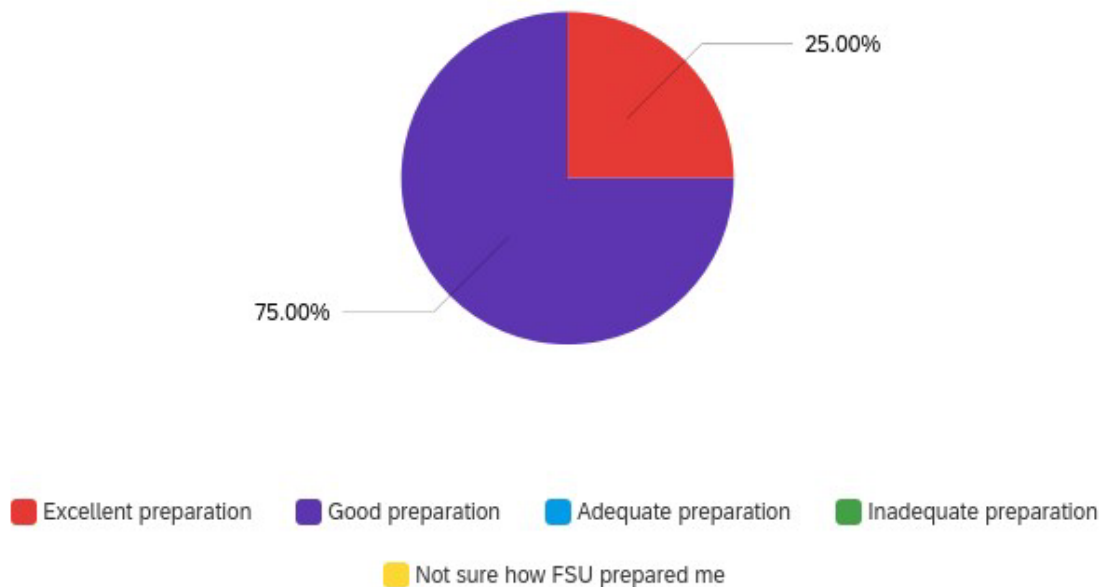
Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	37.50%	75.00%	3
Student Loans	37.50%	75.00%	3
Employer Funded	25.00%	50.00%	2
FSU Graduate Assistantship	0.00%	0.00%	0
Non-FSU Scholarship	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Total	100%		4

*Percent of Cases (Number of times the factor was selected divided by the sample size)

How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	25.00%	1
Quite a Lot	25.00%	1
Some	50.00%	2
A Little	0.00%	0
None	0.00%	0
Total	100%	4

After completing your graduate program, how would you classify your level of preparation?



Answer	Response Percent	Response Count
Excellent preparation	25.00%	1
Good preparation	75.00%	3
Adequate preparation	0.00%	0
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	0.00%	0
Total	100%	4

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
GRADUATE STUDIES OFFICE	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
GRADUATE ADMISSIONS OFFICE	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
REGISTRAR'S OFFICE	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	100% 4
	50.00% 2			0.00% 0		
FINANCIAL AID & SCHOLARSHIPS	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		

**Please rate your level of satisfaction with the following aspects of your
graduate education experiences related to your degree:**

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	100.00% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Academic quality of students with whom you took courses	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Quality of instruction in your courses	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Faculty expertise	75.00% 3	25.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Feedback you received in courses from faculty	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Accessibility of instructors	100.00% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Finding and working with your graduate program coordinator	75.00% 3	25.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Quality of graduate advising from major professor or graduate advisor	75.00% 3	25.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Degree plan flexibility and elective choices	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		

Program coverage of relevant content	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
Sequencing of content across program courses	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
Assistance with external certification process	66.67% 2	0.00% 0	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Availability of field experience(s)/practicum(s)/internship(s)	50.00% 2	0.00% 0	50.00% 2	0.00% 0	0.00% 0	100% 4
	50.00% 2			0.00% 0		
Quality of your field experience(s)/practicum(s)/internship(s)	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Timing of your field experience(s)/practicum(s)/internship(s)	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Length of graduate program	25.00% 1 3	75.00% 3	0.00% 0	0.00% 0 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	100.00% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
Assistance with finding employment	33.33% 1 0	0.00% 0	33.33% 1	0.00% 0 1	33.33% 1	100% 3
	33.33% 1			33.33% 1		

Please rate your level of agreement with the following statements:

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
My graduate experience at FSU was rewarding	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
My graduate coursework at FSU was challenging	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		
My graduate degree from FSU is marketable	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 4
	100.00% 4			0.00% 0		

Did you receive your undergraduate degree from FSU?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	4
Total	100%	4

Would you select FSU if you were to begin graduate school all over again?

Answer	Response Percent	Response Count
Yes	100.00%	4
No	0.00%	0
Total	100%	4

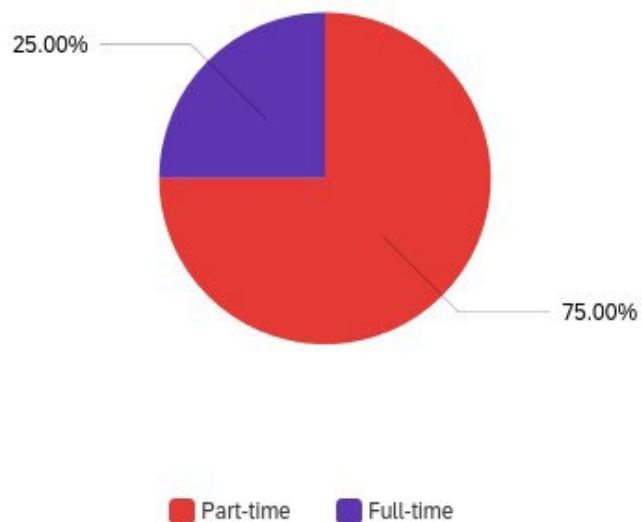
Would you recommend FSU to other potential students?

Answer	Response Percent	Response Count
Yes	100.00%	4
No	0.00%	0
Total	100%	4

Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?

Answer	Response Percent	Response Count
In-State Student	100.00%	4
Out-of-State Student	0.00%	0
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
Total	100%	4

Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	75.00%	3
Full-time	25.00%	1
Total	100%	4

What percentage of your classes did you take online and what percentage would you have preferred?

Field	Average Percentage	Count
I would have preferred online:	83.33%	3
My courses were online:	73.75%	4

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.