

# **Framingham State University**

## **Office of Institutional Assessment**

### **Graduate Student Exit Survey Report 2020-21**

#### **Master of Human Resources**

**Target Population: 9**

**Total Respondents: 3**

**Response Rate: 33.33%**

Mark Nicholas, Ph.D.

Brittany Brown, M.Ed., Staff Assistant

August 2021

## Table of Contents

How many years did it take you to finish this degree? .....	3
Majors of Graduate Respondents.....	3
How did you first hear about FSU graduate programs? .....	3
Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.....	4
Did you apply to any other universities for graduate school?.....	5
What was your rating of FSU at the time you applied for admission? .....	5
Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree: .....	6
How did you finance your graduate education? .....	8
How applicable were the program requirements to your current/or future workplace? .....	8
After completing your graduate program, how would you classify your level of preparation? .....	9
Please indicate your level of satisfaction with FSU Graduate Services in the following areas: .....	9
Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree: .....	10
Please rate your level of agreement with the following statements: .....	12
Did you receive your undergraduate degree from FSU? .....	13
Would you select FSU if you were to begin graduate school all over again?.....	13
Would you recommend FSU to other potential students? .....	13
Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)? .....	14
Did you complete this degree as a part-time or full-time student? .....	14
What percentage of your classes did you take online and what percentage would you have preferred? .....	15

### How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	0.00%	0
2 - 3 years	33.33%	1
3 - 4 years	66.67%	2
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

### Majors of Graduate Respondents

Answer	Response Percent	Response Count
Master of Human Resources	100.00%	3
<b>Total</b>	<b>100%</b>	<b>3</b>

### How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
Other (please specify)	20.00%	33.33%	1
FSU Website	20.00%	33.33%	1
Word of Mouth from FSU Alumni	20.00%	33.33%	1
Other Websites	20.00%	33.33%	1
I am a FSU Alumni	20.00%	33.33%	1
Word of Mouth from current FSU Student	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Radio	0.00%	0.00%	0

Brochure	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
From a Co-worker	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>3</b>

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

### Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) academic reputation, program/degree options, location, convenient course times, and cost.

Answer	Response Percent	Percent of Cases*	Response Count
Academic Reputation (1 <sup>st</sup> )	14.29%	66.67%	2
Program/Degree Options (1 <sup>st</sup> )	14.29%	66.67%	2
Location (1 <sup>st</sup> )	14.29%	66.67%	2
Convenient Course Times (1 <sup>st</sup> )	14.29%	66.67%	2
Cost (1 <sup>st</sup> )	14.29%	66.67%	2
The Faculty	7.14%	33.33%	1
Through Recommendations	7.14%	33.33%	1
Ability to complete degree/program/coursework online and/or hybrid	7.14%	33.33%	1
Unique Program Offered at FSU	7.14%	33.33%	1
Size of Academic Program	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0

<b>The Administrative Staff</b>	0.00%	0.00%	0
<b>Other (please specify)</b>	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>3</b>

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

### Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	33.33%	1
No	66.67%	2
<b>Total</b>	<b>100%</b>	<b>3</b>

### What was your rating of FSU at the time you applied for admission?

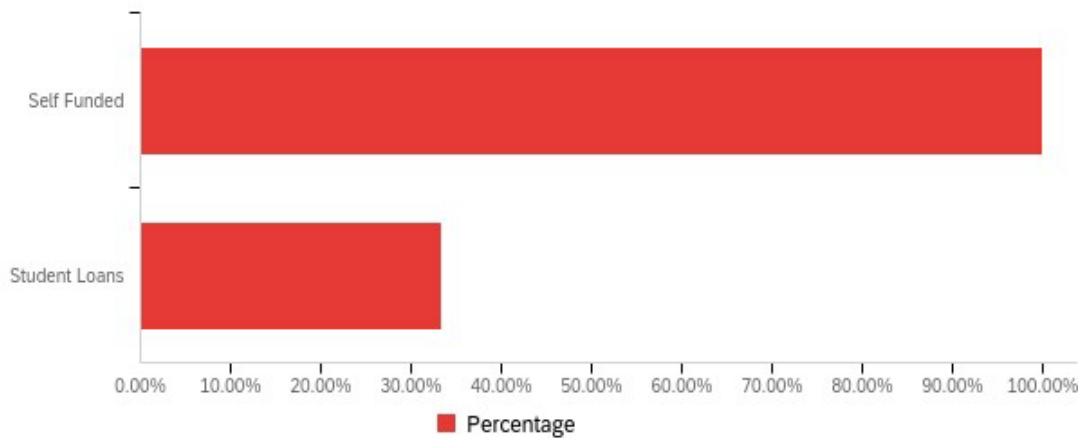
Answer	Response Percent	Response Count
1st Choice	100.00%	3
2nd Choice	0.00%	0
3rd Choice	0.00%	0
FSU was not one of my top three choices	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Work or Financial Obligations	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	100% 3
	0.00% 0			66.67% 2		
Family Obligations	33.33% 1	33.33% 1	0.00% 0	33.33% 1	0.00% 0	100% 3
	66.67% 2			33.33% 1		
Location/Transportation	33.33% 1	0.00% 0	33.33% 1	33.33% 1	0.00% 0	100% 3
	33.33% 1			33.33% 1		
Immigration Regulations	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 1
	100.00% 1			0.00% 0		
Program Requirements or Structure	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Course Availability	0.00% 0	33.33% 1	0.00% 0	66.67% 2	0.00% 0	100% 3
	33.33% 1			66.67% 2		
Communication with Faculty	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Communication with Graduate Office Staff	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Communication with Graduate Advisor	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	100% 3

	<b>100.00%</b> <b>3</b>			<b>0.00%</b> <b>0</b>		
<b>Communication with Students Services Staff</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>100.00%</b> 1	<b>0.00%</b> 0	100% 1
	<b>0.00%</b> <b>0</b>			<b>100.00%</b> <b>1</b>		
<b>Communication with Graduate Admissions Office Staff</b>	<b>0.00%</b> 0	<b>66.67%</b> 2	<b>33.33%</b> 1	<b>0.00%</b> 0	<b>0.00%</b> 0	100% 3
	<b>66.67%</b> <b>2</b>			<b>0.00%</b> <b>0</b>		
<b>Communication with Graduate Registrar Office Staff</b>	<b>33.33%</b> 1	<b>33.33%</b> 1	<b>0.00%</b> 0	<b>33.33%</b> 1	<b>0.00%</b> 0	100% 3
	<b>66.67%</b> <b>2</b>			<b>33.33%</b> <b>1</b>		
<b>Course Requirements and Coursework</b>	<b>0.00%</b> 0	<b>33.33%</b> 1	<b>33.33%</b> 1	<b>33.33%</b> 1	<b>0.00%</b> 0	100% 3
	<b>33.33%</b> <b>1</b>			<b>33.33%</b> <b>1</b>		
<b>Portfolio Requirement</b>	<b>0.00%</b> 0	<b>50.00%</b> 1	<b>50.00%</b> 1	<b>0.00%</b> 0	<b>0.00%</b> 0	100% 2
	<b>50.00%</b> <b>1</b>			<b>0.00%</b> <b>0</b>		
<b>Practicum Requirement</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>100.00%</b> 1	<b>0.00%</b> 0	<b>0.00%</b> 0	100% 1
	<b>0.00%</b> <b>0</b>			<b>0.00%</b> <b>0</b>		
<b>Comprehensive Exam</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>100.00%</b> 1	<b>0.00%</b> 0	<b>0.00%</b> 0	100% 1
	<b>0.00%</b> <b>0</b>			<b>0.00%</b> <b>0</b>		

## How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	100.00%	100.00%	3
Student Loans	33.33%	33.33%	1
Other (please specify)	0.00%	0.00%	0
FSU Graduate Assistantship	0.00%	0.00%	0
Non-FSU Scholarship	0.00%	0.00%	0
Employer Funded	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>3</b>

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

## How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	0.00%	0
Quite a Lot	66.67%	2
Some	0.00%	0
A Little	0.00%	0
None	33.33%	1
<b>Total</b>	<b>100%</b>	<b>3</b>



**After completing your graduate program, how would you classify your level of preparation?**

Answer	Response Percent	Response Count
Excellent preparation	0.00%	0
Good preparation	100.00%	3
Adequate preparation	0.00%	0
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

**Please indicate your level of satisfaction with FSU Graduate Services in the following areas:**

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
<b>GRADUATE STUDIES OFFICE</b>	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	100% 2
	100.00% 2			0.00% 0		
<b>GRADUATE ADMISSIONS OFFICE</b>	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
<b>REGISTRAR'S OFFICE</b>	33.33% 1	33.33% 1	0.00% 0	33.33% 1	0.00% 0	100% 3
	66.67% 2			33.33% 1		
<b>FINANCIAL AID &amp; SCHOLARSHIPS</b>	0.00% 0	50.00% 1	50.00% 1	0.00% 0	0.00% 0	100% 2
	50.00% 1			0.00% 0		

**Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:**

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Academic quality of students with whom you took courses	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Quality of instruction in your courses	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Faculty expertise	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Feedback you received in courses from faculty	0.00% 0	66.67% 2	0.00% 0	33.33% 1	0.00% 0	100% 3
	66.67% 2			33.33% 1		
Accessibility of instructors	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Finding and working with your graduate program coordinator	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Quality of graduate advising from major professor or graduate advisor	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Degree plan flexibility and elective choices	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		

Program coverage of relevant content	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Sequencing of content across program courses	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
Assistance with external certification process	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0% 0
	0.00% 0			0.00% 0		
Availability of field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0% 0
	0.00% 0			0.00% 0		
Quality of your field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0% 0
	0.00% 0			0.00% 0		
Timing of your field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	50.00% 1	0.00% 0	50.00% 1	100% 2
	0.00% 0			50.00% 1		
Length of graduate program	0.00% 100.00% 0 3		0.00% 0	0.00% 0 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	0.00% 0	50.00% 1	50.00% 1	0.00% 0	0.00% 0	100% 2
	50.00% 1			0.00% 0		
Assistance with finding employment	0.00% 0 0	0.00% 0	0.00% 0	0.00% 0 0	0.00% 0	0% 0
	0.00% 0			0.00% 0		

Please rate your level of agreement with the following statements:

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	100% 2
	100.00% 2			0.00% 0		
My graduate experience at FSU was rewarding	0.00% 0	100.00% 3	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		
My graduate coursework at FSU was challenging	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.67% 2			0.00% 0		
My graduate degree from FSU is marketable	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	100% 3
	100.00% 3			0.00% 0		

**Did you receive your undergraduate degree from FSU?**

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	3
<b>Total</b>	<b>100%</b>	<b>3</b>

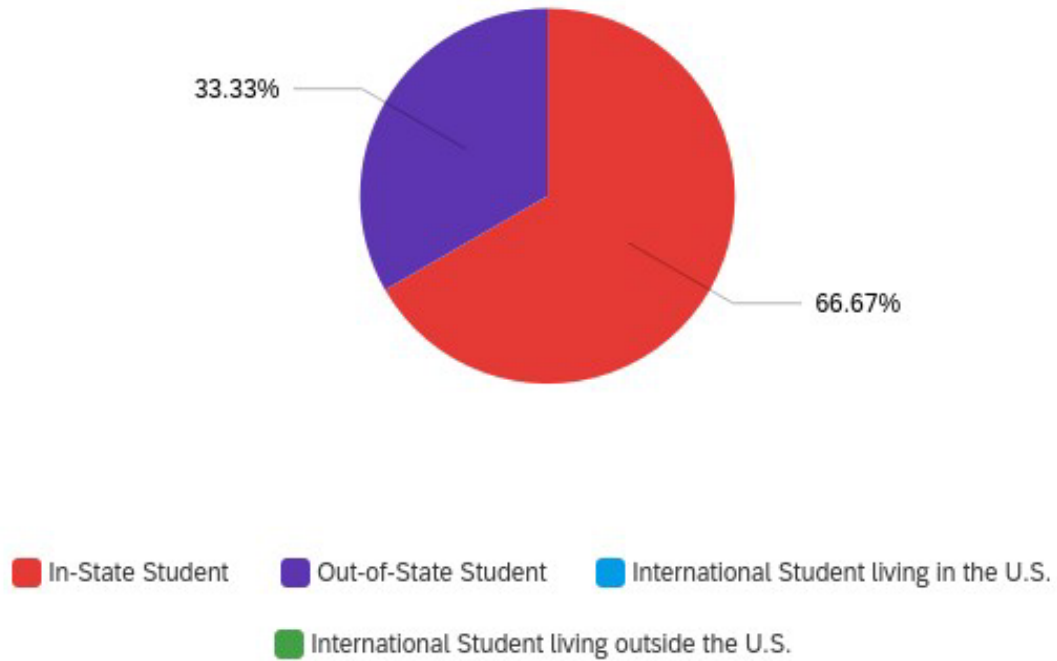
**Would you select FSU if you were to begin graduate school all over again?**

Answer	Response Percent	Response Count
Yes	100.00%	3
No	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

**Would you recommend FSU to other potential students?**

Answer	Response Percent	Response Count
Yes	100.00%	3
No	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

**Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?**



Answer	Response Percent	Response Count
In-State Student	66.67%	2
Out-of-State Student	33.33%	1
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
<b>Total</b>	<b>100%</b>	<b>3</b>

**Did you complete this degree as a part-time or full-time student?**

Answer	Response Percent	Response Count
Part-time	100.00%	2
Full-time	0.00%	0
<b>Total</b>	<b>100%</b>	<b>2</b>

**What percentage of your classes did you take online and what percentage would you have preferred?**

<b>Field</b>	<b>Average Percentage</b>	<b>Count</b>
<b>My courses were online:</b>	58.00%	3
<b>I would have preferred online:</b>	78.67%	3

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.